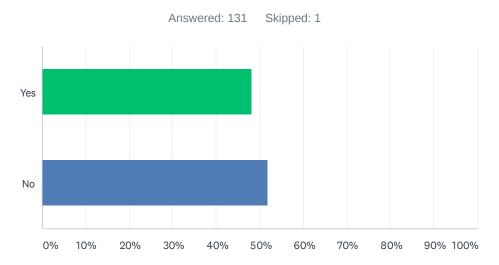
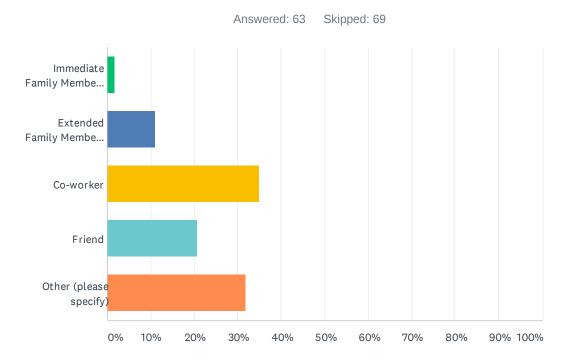
## Q1 Do you know someone who has tested positive for COVID-19?



ANSWER CHOICES	RESPONSES	
Yes	48.09%	63
No	51.91%	68
TOTAL		131

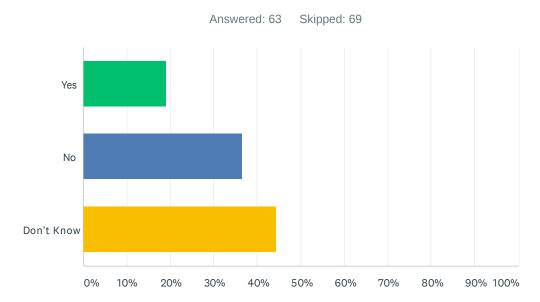
## Q2 If yes, are they:



ANSWER CHOICES	RESPONSES	
Immediate Family Member (living in same home)	1.59%	1
Extended Family Member (not in same home)	11.11%	7
Co-worker Co-worker	34.92%	22
Friend	20.63%	13
Other (please specify)	31.75%	20
TOTAL		63

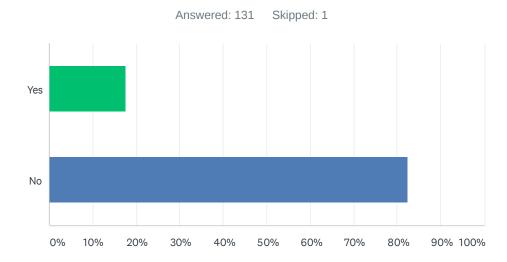
#	OTHER (PLEASE SPECIFY)	DATE
1	church member	5/14/2020 4:54 PM
2	resident	5/11/2020 11:23 AM
3	patient	5/10/2020 7:16 PM
4	Wife of husbands friend	5/9/2020 8:52 PM
5	a person i know from in town	5/9/2020 10:38 AM
6	Client	5/8/2020 9:04 PM
7	Resident in LTC	5/8/2020 6:34 PM
8	Community Member	5/8/2020 3:00 PM
9	Patient	5/8/2020 2:45 PM
10	community member	5/8/2020 2:19 PM
11	community member	5/8/2020 2:15 PM
12	My DSP	5/8/2020 2:12 PM
13	My son's DSP	5/8/2020 2:11 PM
14	Staff and residents in long-term care facility	5/8/2020 1:39 PM
15	tenant	5/8/2020 1:23 PM
16	Resident	5/8/2020 1:11 PM
17	3 residents, 1 caregiver at my facility	5/8/2020 1:07 PM
18	Member of community	5/8/2020 12:42 PM
19	Healthcare worker	5/8/2020 12:39 PM
20	patient	5/8/2020 12:37 PM

## Q3 Have you been exposed to COVID-19?



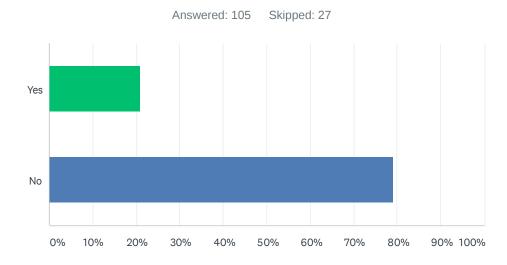
ANSWER CHOICES	RESPONSES	
Yes	19.05%	12
No	36.51%	23
Don't Know	44.44%	28
TOTAL		63

## Q4 Have you been tested for COVID-19?



ANSWER CHOICES	RESPONSES	
Yes	17.56%	23
No	82.44%	108
TOTAL		131

## Q5 If no, do you want to be tested, but can't get a test?



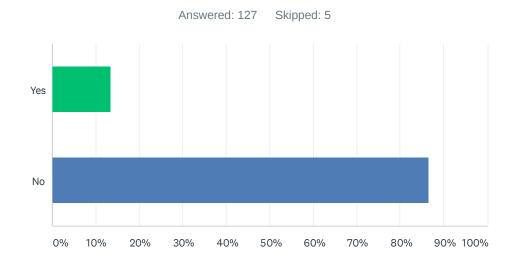
ANSWER CHOICES	RESPONSES	
Yes	20.95%	22
No	79.05%	83
TOTAL		105

## Q6 If you haven't been able to get a test, what is the reason why?

Answered: 20 Skipped: 112

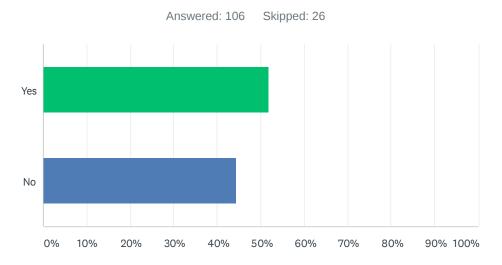
<del>‡</del>	RESPONSES	DATE
1	Didn't meet criteria on the Governor's "Test Iowa," assessment	5/13/2020 4:24 PM
2	i don't qualify, no symptoms, but wonder if I had it.	5/13/2020 10:27 AM
3	not enough testing supplies	5/11/2020 3:03 PM
4	No symptoms and they haven't tested at my facility yet	5/11/2020 10:05 AM
5	Haven't taken the assessment questionair	5/9/2020 7:43 PM
6	not meeting the requirements to be tested	5/9/2020 10:39 AM
7	no showing any symptoms	5/9/2020 9:12 AM
3	not sure where to do it	5/8/2020 10:04 PM
9	Ignorant of availability	5/8/2020 5:09 PM
10	I felt like I don't have the virus.	5/8/2020 4:33 PM
11	to far from lowa testing sites	5/8/2020 3:43 PM
12	Testiowa.com said No	5/8/2020 2:45 PM
13	No symptoms, too far to drive to an IowaTest site	5/8/2020 1:30 PM
14	I have not asked to be	5/8/2020 1:24 PM
15	After resident tested positive they tested all staff that was working during the week. I work Baylor weekends and I was not called to come in and be tested	5/8/2020 1:10 PM
16	took the Iowa questionnaire and did qualify	5/8/2020 1:09 PM
17	Waiting for doctor to see me	5/8/2020 12:57 PM
18	Early March, I had a fever x5 days, cough, body aches, vomiting and diarrhea. Went to urgent care due to moderate to severe flank pain and concern I might have a UTI. No test for anything other than urine to rule out UTI, no x-rays taken. Told "you have bronchitis, your not contagious" based off a very brief auscultation of lungs. I explained I worked in a health care setting and was concerned of spreading something to co-workers. I was told by the MD at that time "everyone is making a big deal out of nothing". I was not even tested for Influenza A or B. Prescribed Z-pack and steroids. Fever persisted for several days after the start of medications. I still have a cough over 2 months later. Took test IA survey when it first came out and was told I should be tested but only location was in Des Moines which I was not able to get to. Now it is closer to home, I took the survey again, same answers and it came back I did not need to be tested.	5/8/2020 12:45 PM
19	don't qualify - no symptoms	5/8/2020 12:43 PM
20	was told I don't qualify at this time	5/8/2020 12:39 PM

## Q7 Do you work in a facility (nursing home, hospital, etc.) that has an outbreak of COVID-19?



ANSWER CHOICES	RESPONSES	
Yes	13.39%	17
No	86.61%	110
TOTAL		127

## Q8 Have you always had access to adequate testing for your staff?



ANSWER CHOICES	RESPONSES	
Yes	51.89%	55
No	44.34%	47
TOTAL		106

#	IF NO, WHY NOT?	DATE
1	Hadn't needed it until 3 days ago	5/15/2020 8:55 PM
2	some have qualified for tests per test iowa, but no nearby appointments available.	5/14/2020 4:56 PM
3	Does anyone have adequate access to testing? Seriously?	5/13/2020 4:25 PM
4	but has improved	5/11/2020 3:04 PM
5	cost to staff, not available.	5/11/2020 11:24 AM
6	no need at this time	5/11/2020 8:28 AM
7	Unknown	5/11/2020 7:58 AM
8	Difficulty getting symptomatic staff tested.	5/11/2020 7:52 AM
9	I'm retired.	5/10/2020 9:12 AM
10	Employee	5/9/2020 7:44 PM
11	we are an adult day center and closed by the governor	5/9/2020 3:11 PM
12	no one is meeting the "requirements"	5/9/2020 10:40 AM
13	not offered testing	5/9/2020 9:12 AM
14	not available anywhere except testiowa.org	5/8/2020 3:07 PM
15	Our staff was told she didn't qualify	5/8/2020 2:46 PM
16	Unavailable	5/8/2020 2:46 PM
17	Local Hospital (UPH-Marshalltown) did not offer consistently	5/8/2020 2:38 PM
18	My staff had symptoms but was unable to get at test until they were severe requiring him to go	5/8/2020 2:38 PW 5/8/2020 2:14 PM
10	to the ER.	5/6/2020 2.14 PW
19	n/a	5/8/2020 2:10 PM
20	physician wont order	5/8/2020 2:06 PM
21	we do now, but previously had several staff not able to be tested with the excuse being not enough tests available	5/8/2020 2:03 PM
22	hasn't been available, and we haven't needed	5/8/2020 1:54 PM
23	I have called and you have to have s/s to be able to get test for the facility	5/8/2020 1:49 PM
24	not applicable	5/8/2020 1:40 PM
25	not consistant with criteria	5/8/2020 1:25 PM
26	Cost, availability, State mandate for testing, Lack of state coordination	5/8/2020 1:11 PM
27	Ma agement did not notify that they were testing staff	5/8/2020 1:11 PM
28	N/A	5/8/2020 1:01 PM
29	Because we are closed	5/8/2020 12:57 PM
30	have not asked for it	5/8/2020 12:53 PM
31	No need to testno illness.	5/8/2020 12:52 PM
32	It has not been necessary. If someone had symptoms they would get tested.	5/8/2020 12:51 PM
33	Not enough symptoms	5/8/2020 12:49 PM
34	at the beginning of the COVID 19 pandemic we did not have enough tests therefore not everyone "qualified" to be tested. Now if I have a staff member that has been exposed to someone that is positive they are monitored for symptoms but not tested unless symptoms show up. I have some staff that have symptoms and they were tested. Testing seems to be more readily available now.	5/8/2020 12:47 PM

35	Primary MD will not always test even thought they are healthcare workers	5/8/2020 12:45 PM
36	No tests available!!!!!	5/8/2020 12:45 PM
37	not available	5/8/2020 12:43 PM
38	denied	5/8/2020 12:42 PM
39	It was difficult to get the testing but we have it now.	5/8/2020 12:42 PM
40	Unsure	5/8/2020 12:41 PM
41	Not available	5/8/2020 12:40 PM
42	the state didn't have any they were instructed to go to their Dr.	5/8/2020 12:40 PM
43	I am not an employer	5/8/2020 12:40 PM
44	Dental educators are not priority	5/8/2020 12:39 PM
45	I work for a funeral home and testing has not been offered.	5/8/2020 12:39 PM
46	Haven't needed it, but I'm sure there are not enough tests yet.	5/8/2020 12:37 PM

# Q9 What can your community do to make you feel appreciated for the work you are doing?

Answered: 75 Skipped: 57

#	RESPONSES	DATE
1	Not banning essential workers out.	5/15/2020 8:57 PM
2	Stay closed until there is adequate testing and mitigation strategies available for everyone across the area or state!	5/13/2020 4:26 PM
3	Come to our open houses	5/11/2020 2:08 PM
4	provide necessary equipment needed to protect staff/self and residents from the virus	5/11/2020 11:25 AM
5	The Community has ben providing some food to the staff at different times, signage out from of hospital that Hero's work here, the management team sending out multiple emails of appreciation of the work that we continue to do and a nice celebration with EMS, ambulance and MH employees Saturday evening in parking lot on campus. many non profit organizations are doing their part in assisting the community in getting to the group or help the families might need during this COVID-19.	5/11/2020 10:23 AM
6	Continue verbal validation and small gestures of recognition	5/11/2020 10:06 AM
7	Our community has been very supportive through collaboration and media	5/11/2020 9:19 AM
8	Offer reduced prices on items such as groceries and other essentials. Instead the food prices have gone way up	5/11/2020 9:04 AM
9	Positive stories about nursing homes and their staff. Bonus pay for the staff that chose to remain at work as Essential Workers instead of getting on unemployment so that they could take home more pay.	5/11/2020 8:29 AM
10	Just understand what our folks are going through staff and elders	5/11/2020 7:59 AM
11	I think our community is trying very hard, but it is stressful no matter what position you are in. Even though there is no COVID in the building at this time, we cannot escape discussing it or reviewing protocols regarding it. There is no escape from it.	5/11/2020 7:59 AM
12	My community has been doing many extras to show appreciation.	5/11/2020 7:53 AM
13	unsure	5/11/2020 7:43 AM
14	Show support rather than negativity.	5/10/2020 3:46 PM
15	There are many acts and words of appreciation from a sign across the street saying "Thanks" to what goes on inside our facility.	5/10/2020 2:43 PM
16	Keep messaging: social distancing, wear you mask, and wash your hands.	5/10/2020 9:13 AM
17	Community is already supporting us it is the government not supporting and testing us	5/9/2020 10:42 AM
18	just say thank you	5/8/2020 10:06 PM
19	Better pay and respect	5/8/2020 9:27 PM
20	Recognize providers/staff that provide residential/community based services to people with intellectual disabilities and mental illness. We seem to be forgotten.	5/8/2020 7:03 PM
21	A livable wage	5/8/2020 6:01 PM
22	N a	5/8/2020 5:10 PM
23	I already feel appreciated by the people I help take care of.	5/8/2020 4:54 PM
24	Acknowledging that they do the very best for the company and their customers.	5/8/2020 4:36 PM
25	We have had some awesome people/businesses ask. We are appreciative and our small rural community cares.	5/8/2020 3:57 PM
26	Just a thank you once in awhile would be nice. Hospital caregivers are being recognized with flowers and meals, but other caregivers in the community have not.	5/8/2020 3:45 PM
27	Nursing homes are some of the hardest places to work in the world. The staff here go above and beyond every day to protect the most vulnerable populations in every community they work, but outside people and media have no idea what it takes to get this job done.	5/8/2020 3:33 PM

28	Simple thank you and the media to quit making nursing facilities look like a terrible place to work and live if there does happen to be an outbreak.	5/8/2020 3:01 PM
29	I am more concerned with making others feel appreciated for their work. As crisis decreases workers should be encouraged to take time away from work and rest.	5/8/2020 2:58 PM
30	acknowledge what a good job we are doing keeping our clients healthy	5/8/2020 2:57 PM
31	Money, free food, appreciation, tax rebates.	5/8/2020 2:49 PM
32	Stay home, wash their hands, and commit to social distancing.	5/8/2020 2:47 PM
33	My community does many things to acknowledge my services to the residents being served, as an expression of their appreciation.	5/8/2020 2:39 PM
34	Follow guidelines to prevent the spread of COVID-19.	5/8/2020 2:20 PM
35	My staff and other DSPs should be fairly compensated (same salary as those working in state developmental centers) for the important work they do and the risks they take everyday and especially now. Access to adequate PPE is also needed during this pandemic.	5/8/2020 2:15 PM
36	they do	5/8/2020 2:07 PM
37	We have appreciated cards, notes and food from families	5/8/2020 2:04 PM
38	recognize that while others have been off work, or working from home, spending time with their children, trying to fill their time, and at times complaining about being bored, our staff have been going out to work everyday in the communities with added and uncomfortable infection control tasks, changes in how we do our job to keep our selves and our clients safe. All with the stress of not knowing if our clients have been in contact with the virus and potentially exposing us. Our pace has not slowed down.	5/8/2020 2:04 PM
39	general support and understanding of highly spreadable virus	5/8/2020 1:58 PM
40	yes	5/8/2020 1:54 PM
41	I think Wesleylife is doing a very good job for as girls	5/8/2020 1:51 PM
42	Volunteer for activities after the Covid pandemic is over	5/8/2020 1:50 PM
43	be be better at practicing social distancing and stay home if you can	5/8/2020 1:41 PM
44	Just sending us a thank you for all we do instead of trying to find fault in the long-term care facilities.	5/8/2020 1:40 PM
45	understanding our need for no visitors.	5/8/2020 1:30 PM
46	They already make me feel appreciated.	5/8/2020 1:30 PM
47	really not sure, besides LTC is important. We feel like we are second fiddle to the hospital. Everything is about them and they aren't taking care of any patients due to limited/no surgeries. And our homes are not empty.	5/8/2020 1:27 PM
48	They already are	5/8/2020 1:24 PM
49	Give us credit for all the hard work we are doing, and tell the Department of Inspections and Appeals to knock off fining people and Nursing homes in this difficult timeStop the negative press. Outbreaks occur everywhere, NOT JUST NURSING HOMES WE KNOW we have a vulnerable population, so stop forcing us to take COVID 19 persons have a better plan	5/8/2020 1:13 PM
50	I feel appreciated.	5/8/2020 1:12 PM
51	They are doing a great job of supporting our institution	5/8/2020 1:01 PM
52	Be supportive of all of the extra hours we are putting in as frontline workers. A simple thank you goes a long way.	5/8/2020 12:59 PM
53	Don't leave out group home staff when identifying essential workers	5/8/2020 12:59 PM
54	I'm closed right now	5/8/2020 12:58 PM
55	stay home	5/8/2020 12:56 PM

56	Have people not mock the considerate people that do wear masks	5/8/2020 12:54 PM
57	I think as a nurse I feel appreciated. The yard signs that display we are healthcare workers has been nice. One thing to consider is that I work in Home Care and we are often forgotten. The focus is on the hospitals and the care facilities as they should be but keep in mind it is the home care nurses and therapists that are going from home to home caring for our patients. We do not have control of the environments we go into like they do at a facility. We cannot control how many visitors are in the home when we arrive like the facilities can. We have not always had the PPE we needed as it is sent to the hospitals first. We are a vulnerable group of healthcare providers that are so very often overlooked and not included when there are free meals being provided or the little extras that are given to the hospital staff. With that said I am appreciative of the support we have received from St. Luke's Hospital as we are all part of the same UnityPoint system.	5/8/2020 12:53 PM
58	Essential worker parade already happened	5/8/2020 12:52 PM
59	I am in no need of validation.	5/8/2020 12:52 PM
60	My residents and families are very grateful for what our staff is doing. They tell us everyday how much they appreciate us. Some families have brought treats to us.	5/8/2020 12:52 PM
61	Media based thank yous are always appreciated.	5/8/2020 12:52 PM
62	Support us after this is over	5/8/2020 12:49 PM
63	We are not a hospital, or nursing home so we tend to get overlooked. We are a not for profit HOSPICE that employs nurses, nurses aides, social workers, volunteers, music and massage therapists as well as many others that help to make a patient's end of life the most compassionate as possible. We are going into ALL of these healthcare facilities so our vulnerability to this virus is magnified!	5/8/2020 12:49 PM
64	Follow the CDC guidelines Not Gov Reynolds incorrect rules!!!	5/8/2020 12:46 PM
65	respect	5/8/2020 12:44 PM
66	They are already bringing food, sending cards and thoughts and prayers. We are very blessed.	5/8/2020 12:42 PM
67	Give home caregivers the same Essential status as hospital/facility workers, give us hazard pay, and give us proper PPE. The state's asinine disregard for home health workers is unneccesarily endangering vulnerable lowans.	5/8/2020 12:42 PM
68	N/A	5/8/2020 12:41 PM
69	A bonus	5/8/2020 12:41 PM
70	thank us	5/8/2020 12:41 PM
71	I am a family caregiver and I wish there would be more considerate of those that are taking care of seniors not in facilities.	5/8/2020 12:41 PM
72	brush their teeth and seek appropriate dental care.	5/8/2020 12:40 PM
73	Positive messages via Social media, and the staff loves snacks.	5/8/2020 12:40 PM
74	They've been pretty good! Just a thank you is worth a thousand things!	5/8/2020 12:39 PM
75	Give discounts for food	5/8/2020 12:38 PM

# Q10 What support have you already received from your community that made you feel supported and inspired?

Answered: 80 Skipped: 52

#	RESPONSES	DATE
1	donations of supplies, understanding our visitor restrictions etc	5/15/2020 11:29 AM
2	Continuing contact with friends and loved ones.	5/13/2020 4:29 PM
3	Donations of PPE and cloth face masks.	5/13/2020 9:34 AM
4	administrators recognizing us personally	5/11/2020 3:05 PM
5	Nothing	5/11/2020 2:10 PM
6	corp. delivering supplies that are needed.	5/11/2020 11:27 AM
7	Sorry answered that in the last question.	5/11/2020 10:25 AM
8	T-shirts food can wear jeans to work several days per week	5/11/2020 10:08 AM
9	Signs on the main square, ad in paper highlighting staff and a thank you. Food donations	5/11/2020 9:20 AM
10	none	5/11/2020 9:06 AM
11	Real Estate Agency provided Jerry's Pizza for all staff and residents.	5/11/2020 8:31 AM
12	Meals	5/11/2020 8:17 AM
13	I think our facility is trying to do the best that they can. However, I worry that when or if it does get in our building that is when the wheels are going to fall off.	5/11/2020 8:02 AM
14	Special food ordered, and gift cards.	5/11/2020 7:55 AM
15	not much. lunch a couple of times.	5/11/2020 7:44 AM
16	Positive comments on social media.	5/10/2020 3:47 PM
17	We've received words of thanks and goodies, too.	5/10/2020 2:44 PM
18	Neighbors checking on me	5/10/2020 9:16 AM
19	Support	5/9/2020 8:55 PM
20	food, cards, flowers and lots of treats like dilly bars	5/9/2020 10:44 AM
21	A thank you note	5/8/2020 10:09 PM
22	Meals, treats, extra staff and good screening precautions.	5/8/2020 9:30 PM
23	Emergency Management has provided us for PPE we could not purchase. Our Chamber is sharing our info on their FB page (we are Chamber members so this is paid benefit).	5/8/2020 7:06 PM
24	?	5/8/2020 5:13 PM
25	Just hearing it from my boss.	5/8/2020 4:56 PM
26	They allow me to stay home during this coronavirus situation.	5/8/2020 4:39 PM
27	What can we do? We are thinking about all of you! Local cop-are you having problems? Very kind in helping someone who just did not want to understand can't do the walk to Casey's for her health and others., numerous contacts	5/8/2020 4:04 PM
28	None	5/8/2020 3:46 PM
29	We have had some external activities and donations of sewn personal protective equipment.	5/8/2020 3:35 PM
30	Many community members have made fabric masks for staff and residents. And a simple thank you for what you are doing from families and residents.	5/8/2020 3:03 PM
31	thank yous	5/8/2020 3:01 PM
32	meals, snacks, cards of appreciation	5/8/2020 2:58 PM
33	I know people have appreciated our care and guidance	5/8/2020 2:51 PM
34	Thanks for essential workers	5/8/2020 2:50 PM

35	Many varieties of food indulgences, we as a TEAM have made many TiK ToK presentations for posting on our facebook page, we have and are continuing to receive appreciation wage adjustments during this pandemic for all hours worked. If team members have experienced symptoms, our HR department calls and checks on them every other day to see how they are doing.	5/8/2020 2:47 PM
36	Support from colleagues	5/8/2020 2:32 PM
37	Received masks, gowns and face shields for county emergency management task force	5/8/2020 2:29 PM
38	Donations of masks.	5/8/2020 2:21 PM
39	None. I would also add that easy access to accurate testing with timely results is also needed to make my staff feel valued and protected.	5/8/2020 2:19 PM
40	sharing PPE	5/8/2020 2:11 PM
41	Cards and food	5/8/2020 2:10 PM
42	The cloth face masks that volunteers have made and taken to St. Luke's. We received these from St. Luke's and we are providing them to our home care patients. NewBo provided us with enough face shields for our Home Care, Hospice and Home Medical Equipment staff to have free of charge. This was greatly appreciated as we have conserve surgical masks due to lack of PPE, these face shields have extended the life of our surgical masks. Cedar Ridge Distillery has been able to provide us with hand sanitizer, although there is a fee for this they have been there to provide this much needed item for Home Care field staff. Both Hy-Vee and Target have allowed us to call ahead and they will hold back Clorox wipes so we can purchase them before they are put on the shelves, this allows us to clean our office space daily to reduce the risk of spreading the virus.	5/8/2020 2:08 PM
43	PPE	5/8/2020 2:07 PM
44	inspiring words and compliments	5/8/2020 1:59 PM
45	ppe	5/8/2020 1:55 PM
46	My staff received \$25.00 gift certificates each from the Danville Community Board of Directors	5/8/2020 1:53 PM
47	One food business bought food for all our staff. Another business made cards for all the residents. People in the community brought cloth masks for all.	5/8/2020 1:42 PM
48	Following are restrictions, we have received letters of support and donations of PPE supplies	5/8/2020 1:32 PM
49	information, following rules and regulations, PPE from corporate office and emergency management	5/8/2020 1:32 PM
50	None	5/8/2020 1:30 PM
51	Donations off food and gift cards	5/8/2020 1:25 PM
52	Wonderful comments from family and residents. Treats for the staff.	5/8/2020 1:16 PM
53	Some media has done some good positive stories	5/8/2020 1:15 PM
54	I've always felt supported from the day I started. It's an amazing place to work.	5/8/2020 1:14 PM
55	Not a thing	5/8/2020 1:12 PM
56	meals, calls, acknowledgements on social media	5/8/2020 1:02 PM
57	My community goes out of it's way to recognize workers through social media in the form of bonus pay, special meals and support from upper management.	5/8/2020 1:01 PM
58	unknown	5/8/2020 1:00 PM
59	None	5/8/2020 12:59 PM
60	gifts donations	5/8/2020 12:57 PM
61	Clinic changing Dr appts	5/8/2020 12:56 PM
62	We have not needed any specific support as there are has only been 1 confirmed case in Taylor Co. We have received masks, etc. from the county.	5/8/2020 12:54 PM

63		
	Community parade	5/8/2020 12:53 PM
64	Working with public health regarding PPE.	5/8/2020 12:53 PM
65	Our EMA and County Public Health director have been OUTSTANDING!	5/8/2020 12:52 PM
66	Food	5/8/2020 12:50 PM
67	I am a furloughed RN	5/8/2020 12:48 PM
68	FB posts / Casey's donuts & pizza	5/8/2020 12:45 PM
69	See last answer	5/8/2020 12:43 PM
70	I was able to get tested when I went to the hospital	5/8/2020 12:43 PM
71	None.	5/8/2020 12:43 PM
72	n/a	5/8/2020 12:42 PM
73	Praise	5/8/2020 12:42 PM
74	presents, candy, news articles and picutres	5/8/2020 12:42 PM
75	gifts, food, thank you notes, gift cards, messages	5/8/2020 12:42 PM
76	donations of masks, gowns, food	5/8/2020 12:41 PM
77	nothing	5/8/2020 12:41 PM
78	Donations	5/8/2020 12:41 PM
79	Families and businesses have sent in food, goodies and positive energy. Families have been very supportive.	5/8/2020 12:41 PM
80	meals, homemade masks, a nice newspaper article, old car drive thru in our parking lot, sidewalk chalk messages, cards	5/8/2020 12:40 PM

# Q11 What would you like Governor Reynolds and other elected officials to know about what you are experiencing right now with COVID-19?

Answered: 77 Skipped: 55

#	RESPONSES	DATE
1	We need to have survillance testing provided to all long term care facilities in IOWA- ALL not just outbreak ideas	5/15/2020 11:29 AM
2	That testing and mitigation is not sufficient and that she is making a mistake to open up as much as she has, until there is enough testing in place to make sure everyone is safe!	5/13/2020 4:29 PM
3	Although we are being reimbursed for virtual visits, in a Rural Health Clinic, these visits are not a qualifying visit towards our HRC status. We would need this changed to remain viable and we would need the reimbursement to be the same as a face-to-face visit.	5/13/2020 9:34 AM
4	media response on long term care and covid is so negative	5/11/2020 3:05 PM
5	I can't think of anything at the moment	5/11/2020 2:10 PM
6	That this is not over yet. We still have not reached the peak in Iowa. Elderly is at high risk and opening the state will continue to put them at risk.	5/11/2020 11:27 AM
7	We strive to continue our goal of saving lives through the direction of our Governor's recommendations.	5/11/2020 10:25 AM
8	stress of not knowing if asymptomatic carrier, fear of bringing it to facility because do not know, residents stress of no family contact, staff stress	5/11/2020 10:08 AM
9	nothing as they are already aware	5/11/2020 9:20 AM
10	We need something to ease the stress of this pandemic. Caregivers and nursing personnel are burnt out!!!!	5/11/2020 9:06 AM
11	Residents are getting very agitated at being confined 24/7 and having increased behaviors. It is important for this to continue so that we do not get COVID in our facility. But, we need more positive support for the Essential Workers that are keeping things going each and every day.	5/11/2020 8:31 AM
12	LTC facilities have gotten a bad rap over the years, but most of us are great facilities with great employees. we have the responsibility to serve and protect our elders 24/7 and we do. We need the financial support from our local and federal government, so we can continue to provide the standard of care that is mandated of us. We are low on supplies, money, and manpower but the regulations keep changing which puts those three items further out of reach. PLEASE lessen the regulations and provide more financial support to all the facilities that desperately need it.	5/11/2020 8:17 AM
13	Stress and anxiety. So much blame is placed on nursing homes and there is no support from officials to say that these facilities are doing the best that they can. Schools, businesses, restaurants shut down but healthcare does not. It is 24/7 and our staff has no added support for coming to work every day. While unemployment is being thrown out like candy, our staff deserve something for being the excellent caregivers that they are. Their voices are not heard in all of this. Even our hospital in town has slowed or shut down services, but the nursing home CANNOT. It is a stressful industry with little to no support. Just blame.	5/11/2020 8:02 AM
14	The stress level everyone is under. Essential workers and those quarantined.	5/11/2020 7:55 AM
15	we need support. not surveyors coming in telling us everything we are doing wrong tell us what's right and help us fix what needs fixing	5/11/2020 7:44 AM
16	We are waiting for test kits to arrive, so we can test employees. This virus is like tracking a ghost that shows up in so many different forms. It is almost impossible.	5/10/2020 3:47 PM
17	concern for "opening" the state	5/10/2020 2:44 PM
18	She talked about watching metrics but I don't think she walks her talk.	5/10/2020 9:16 AM
19	Just to know we are doing all we can	5/9/2020 8:55 PM
20	Keep the state closed	5/9/2020 7:49 PM
21	Being closed means no income. We don't know what will be required when adult day centers are allowed to reopen, and we have no idea what to tell our participants when they ask when they can come back.	5/9/2020 3:12 PM
22	Nursing homes are not receiving enough PPE and the hospitals are, but the hospitals are all	5/9/2020 10:44 AM

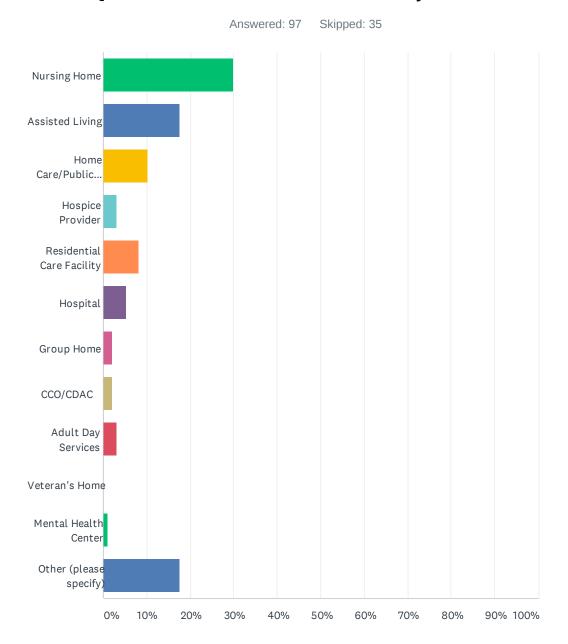
	less than half full and we are daily caring for the most frail and elderly with many commorbidities.	
23	That covid 19 is real and that social distance should be encouraged at all times.	5/8/2020 10:09 PM
24	Nursing homes and ASSISTED living need reform and staff PATIENT ratios that are managable.	5/8/2020 9:30 PM
25	Lost revenue. Our normal annual revenue is \$2.75 million per year. In April (1st full month of COVID restrictions) we lost \$75,000 dollars in revenue.	5/8/2020 7:06 PM
26	Choose health not wealth	5/8/2020 5:13 PM
27	A better appreciation for staff that are stepping up. Some staff are really showing their true colors, good and bad.	5/8/2020 4:56 PM
28	I am not experiencing any situation.	5/8/2020 4:39 PM
29	The people we care for understanding and why we need to make sure we discuss with understanding and sadness for them how we just want them safe AND after we have stayed home/facility we do not want to go out and become ill because others are not taking precautions! Please watch the ratio - % of positive with % of tests since March.	5/8/2020 4:04 PM
30	fear and anxiety with patients in their homes and with front line staff that continue to work and not receive any extra for their efforts	5/8/2020 3:46 PM
31	covid pay	5/8/2020 3:39 PM
32	I think that the outside world is going to go back to normal sooner than what is probably safe. Long-term care facilities are going to have no choice but to keep there restrictions in place until a vaccine is implemented. Our staff might be safer with additional testing becoming available, but a diagnosis of COVID-19 is essentially a death sentence for a long-term care resident.	5/8/2020 3:35 PM
33	We are doing everything in our power to keep our staff and residents healthy and if an outbreak occurs we are still "in it for the long haul."	5/8/2020 3:03 PM
34	I think others who are impacted directly by COVID should be visited by elected officials. During the visit, front line workers should be encouraged to share their stories.	5/8/2020 3:01 PM
35	getting staffing and PPE if needed immediately	5/8/2020 2:58 PM
36	The frustration we feel that she is making decisions that don't follow public health recommendations. Also, we're being asked to gather all this data while we do disease investigations and it all feels pointless. I feel like we've been though under the bus by the Reynolds administration. Just absolutely disgusted.	5/8/2020 2:51 PM
37	Fears of getting the virus	5/8/2020 2:50 PM
38	We are of the thinking that the Testing needs to be perfected. Our community/facility has been doing well in infection management, however, there may be merit in knowing more specifically what the testing would inform us of. We have worked very hard in providing our residents and staff information, and yet continued many similar programs, and new and innovative programs to occupy their minds. We have created a "magic window" with microphone and speaker to allow our families a similar visitation as in the past, of seeing and hearing, just not the touching. Our families and residents have enjoyed this aspect of our adventure.	5/8/2020 2:47 PM
39	The need for more federal cooperation with the states	5/8/2020 2:32 PM
40	I am experiencing fear because of the lack of testing and PPE for DSPs.	5/8/2020 2:19 PM
41	we work in a vacation area that people from other states come to visit which puts our client's at risk and our healthcare workers and we have small rural hospital that would become overwhelmed easily with a surge.	5/8/2020 2:11 PM
42	We are doing everything we can to keep it out of our building but it is frustrating that the numbers of positive tests is climbing yet things are opening up and putting people at higher risk of contracting it. I feel that the Governor has made long term care sound awful during this pandemic, we are doing everything we possibly can to keep it out of our facility yet she frequently refers to long term care when she refers to the number of deaths and then specifically points out long term care outbreaks. None of these facilities that have an outbreak want it and did everything they could to keep it out. We don't like it that our residents can't eat	5/8/2020 2:10 PM

together or have activities. They can't see their family except through a closed window or on a video chat. It breaks our hearts that they have to be so isolated in here. Maybe she should visit some of our facilities and see how much we care for our residents instead of blaming us for everything that happens.

	everything that happens.	
43	Continue to use caution guided by science and data when reopening things up again.	5/8/2020 2:08 PM
44	Easier testing, more supplies	5/8/2020 2:07 PM
45	doing our best to protect vulnerable but still feel as tho target on back for trying to find wrong doing	5/8/2020 1:59 PM
46	the truth they live behind a smoke screen	5/8/2020 1:55 PM
47	Very low staffing in nursing, We have put adds in the paper and on Indeed and we can not get anyone to apply for nurses or CNA's. We even raised our hiring wage by 2.00.	5/8/2020 1:53 PM
48	There is so much dis-information on COVID. Believe in the people of lowa to care for themselves and let them choose. Open the State of lowa back up.	5/8/2020 1:51 PM
49	We had more support from our corporate office with providing us with PPE that we did from any government agency.	5/8/2020 1:42 PM
50	to restrict travels and openings of businesses till we are through the peak and see what the effects are	5/8/2020 1:32 PM
51	Fear of opening many places too soon, restaurants especially.	5/8/2020 1:32 PM
52	She needs to talk that nursing homes are doing what we need to be doing. Instead of majority of deaths are NH and then not give any positive about what we do. People that are not caregivers in this type of environment, really don't understand or know and it is frustrating to hear negatives as if we want this to happen to our elderly. We would not do anything on purpose to pose harm top our loved ones. If something happens in a NH we are horrible, but if it happens in the hospitalnothing	5/8/2020 1:30 PM
53	My staff and I believe things are opening too quickly without monitored regulations. I saw on TV a farmer's market that had no social distancing, dogs, kids, very few masks and vendors did not wear masks or gloves. There should have been one way in and one way out with a market manager monitoring everything. It will not go away if the regulations are not being followed.	5/8/2020 1:16 PM
54	Anger from Families, as we cannot test everyone as much as they want us to. Covid 19 is a pandemic, yet DIA is still going to enter our buildings post pandemic and survey us. That is unacceptable for buildings that have been decimated by COVID 19. Someone needs to say, hey, it is time to give a measured break to all the skilled nursing homes that have dealt with something THAT WE HAVE HAD NO PRIOR TRAINING FOR. Current infection control does not work, NOR DOES IT WORK ANYWHERE for this disease. (Virus)	5/8/2020 1:15 PM
55	She is opening way too soon!	5/8/2020 1:14 PM
56	We are working hard as she is and it's very difficult to keep up with all the changes	5/8/2020 1:02 PM
57	We have been extremely fortunate thus far.	5/8/2020 1:01 PM
58	Practice what you preach.	5/8/2020 1:00 PM
59	They are doing great	5/8/2020 12:59 PM
60	fighting the good fight	5/8/2020 12:57 PM
61	We are not experiencing any issues with COVID-19. Please reopen the economy and get people back to work, the best thing would be a return to normalcy.	5/8/2020 12:54 PM
62	all is fine	5/8/2020 12:53 PM
63	We do not have any cases, but do not have adequate N95 masks/gowns.	5/8/2020 12:53 PM
64	Not to forget the hospice worker. Our ability to do what we do has been greatly compromised because of this virus. Many of my employees express how hard it is not to be able to provide the "signature" care that we at Hospice of Washington County have always done.	5/8/2020 12:52 PM
	g	

66	Get the testing available and accurate!!!!!	5/8/2020 12:48 PM
67	living in limbo -	5/8/2020 12:45 PM
68	Long Term Care must be as important if not more than ACUTE care-these people worked their whole lives and made our country what it is. Their lives matter-no matter their age.	5/8/2020 12:43 PM
69	Their responses are not sufficient, and they are killing us!	5/8/2020 12:43 PM
70	I take care of two elderly women, work with another, and my mother is immunocompromised. And I was not able to get tested when I thought I may have been exposed because I did not show any symptoms. This seems like a terrible stipulation considering there have been reports of positive individuals who were asymptomatic.	5/8/2020 12:43 PM
71	x	5/8/2020 12:42 PM
72	Stress	5/8/2020 12:42 PM
73	The stress and front line workers deserve hazard pay and praise for showing up to work	5/8/2020 12:42 PM
74	Opening up the state if fine but it puts long-term care residents and staff at a greater risk. The argument can be made that if the state is opening up then long term care should be able to allow resident's family members to visit. Family members aren't going to expose residents to COVID anymore than the staff are if they are choosing to go out and about.	5/8/2020 12:42 PM
75	There is a shortage of PPE and it is desperately needed to allow us to do our jobs.	5/8/2020 12:41 PM
76	Continued difficulty with PPE	5/8/2020 12:41 PM
77	It's very hard for staff and residents. Staff have performed admirably. Call ins are actually down.	5/8/2020 12:41 PM

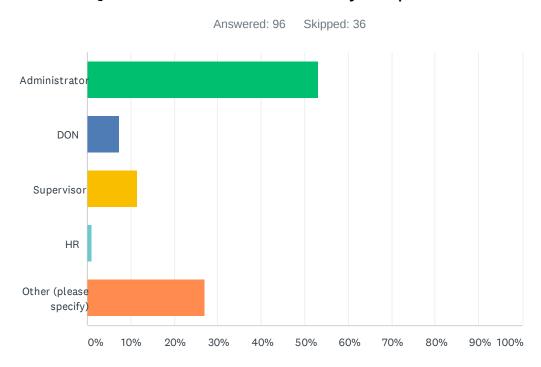
### Q12 Which best describes where you work:



ANSWER CHOICES	RESPONSES	
Nursing Home	29.90%	29
Assisted Living	17.53%	17
Home Care/Public Health Entity	10.31%	10
Hospice Provider	3.09%	3
Residential Care Facility	8.25%	8
Hospital	5.15%	5
Group Home	2.06%	2
CCO/CDAC	2.06%	2
Adult Day Services	3.09%	3
Veteran's Home	0.00%	0
Mental Health Center	1.03%	1
Other (please specify)	17.53%	17
TOTAL		97

#	OTHER (PLEASE SPECIFY)	DATE
1	Administrative job	5/13/2020 4:29 PM
2	Retired nurse	5/10/2020 9:16 AM
3	Voltenteer	5/9/2020 7:49 PM
4	retired	5/9/2020 5:01 PM
5	Rehabilitation agency	5/9/2020 1:20 AM
6	manageable. House	5/8/2020 9:30 PM
7	Senior living facility	5/8/2020 5:13 PM
8	Client's Home	5/8/2020 4:39 PM
9	Testing clinic	5/8/2020 3:01 PM
10	Public Health Department	5/8/2020 2:51 PM
11	Director of Care Services, ALS Association Iowa Chapter	5/8/2020 2:11 PM
12	non profit	5/8/2020 1:41 PM
13	State agency	5/8/2020 1:02 PM
14	Ambulatory Clinic	5/8/2020 12:48 PM
15	CCRC	5/8/2020 12:43 PM
16	Funeral Home but am a family caregiver.	5/8/2020 12:43 PM
17	community college dental clinic	5/8/2020 12:41 PM

## Q13 Which best describes your position:



ANSWER CHOICES	RESPONSES	
Administrator	53.13%	51
DON	7.29%	7
Supervisor	11.46%	11
HR	1.04%	1
Other (please specify)	27.08%	26
TOTAL		96

#	OTHER (PLEASE SPECIFY)	DATE
1	xxxxx	5/13/2020 4:29 PM
2	nurse	5/11/2020 3:05 PM
3	Executive Director	5/11/2020 2:10 PM
4	nurse	5/11/2020 7:44 AM
5	Chaplain	5/10/2020 2:44 PM
6	Community mental health nurse	5/10/2020 9:16 AM
7	Volunteer	5/9/2020 7:49 PM
8	retired	5/9/2020 5:01 PM
9	direct support proffessional	5/8/2020 10:09 PM
10	CNA	5/8/2020 9:30 PM
11	Home care aide	5/8/2020 9:06 PM
12	Retired	5/8/2020 5:13 PM
13	Home Health Agency	5/8/2020 4:39 PM
14	Administrator/LPN	5/8/2020 4:04 PM
15	nurse	5/8/2020 3:01 PM
16	Hospice aide	5/8/2020 2:50 PM
17	Therapist	5/8/2020 2:32 PM
18	Employer under CCO	5/8/2020 2:19 PM
19	H.H.A	5/8/2020 1:53 PM
20	community health consultant	5/8/2020 1:02 PM
21	Director	5/8/2020 12:59 PM
22	Clinic nurse	5/8/2020 12:48 PM
23	Financial / Administrative Assistant	5/8/2020 12:45 PM
24	CDAC	5/8/2020 12:43 PM
25	Community Outreach	5/8/2020 12:43 PM
26	Home Care Consultant	5/8/2020 12:42 PM