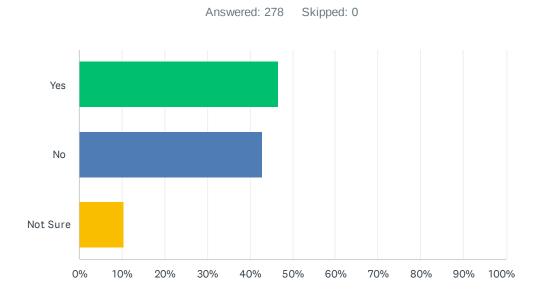
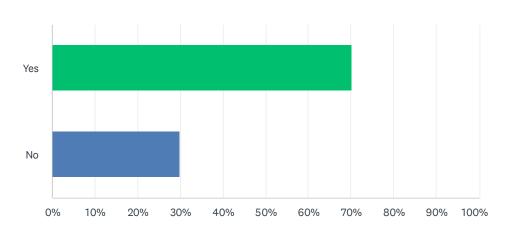
Q1 Are you aware that the Centers for Medicare and Medicaid Services has proposed minimum staffing standards for nursing homes?



ANSWER CHOICES	RESPONSES	
Yes	46.76%	130
No	42.81%	119
Not Sure	10.43%	29
TOTAL		278

Q2 Do you support mandatory minimum staffing standards for nursing homes?





ANSWER CHOICES	RESPONSES	
Yes	70.07% 192	2
No	29.93% 82	2
TOTAL	274	4

#	WHY OR WHY NOT?	DATE
1	Because residents need assistance all the time.	2/3/2024 11:28 PM
2	Increased quality of care.	1/31/2024 3:20 PM
3	There should be proper coverage ar all time to maintain high levels of patient care.	1/28/2024 12:50 AM
4	Nursing home residents deserve to have more time with staff then they are currently getting. There is a double standard when looking at expectations of the nurse's and CNA's. There is simply just not enough time in the day. Most staff I work with do not take a 30 minute break even though they are required to have their break taken from their timecard. Also, staff are over-worked and always running on empty. The resident's see this and feel guilty for asking for help or may not feel they are allowed to ask for help. Not only do I think mandatory staffing will allow resident's to feel less guilt, but will help encourage more people to enter and stay in this field.	1/26/2024 12:43 PM
5	Staffing levels need to be much higher. Our elderly deserve better services	1/26/2024 8:49 AM
6	Continuing education is always a good thing	1/25/2024 1:04 PM
7	I support that mandatory staffing as I have been in situations where I am the only staff member in the facility and a resident has gotten hurt and needed medical help. It's extremely difficult on aides and residents when there is only 1 person for everyone.	1/25/2024 8:04 AM
8	Safety of clients, safety of staff, quality of care per resident	1/24/2024 7:33 PM
9	The version of minimum staff requirements, bears over load on the minimum staff during those shifts creating high turn over due to demands placed on the workers there. Minimum staff criteria takes away from residents who need more care and other residents waiting extended periods of time for assistance.	1/24/2024 10:37 AM
10	Staffing is a huge issue within long-term care facilities. Requiring minimum staff will ensure	1/24/2024 9:19 AM

	that the residents will receive the proper care and also help prevent burn-out within the staff that work in the facilities. Often mistakes and issues occur when there is simply not enough staff to cover all of the work. Creating mandatory minimum staffing for these facilities are crucial for decrease accidents in these places of work.	
11	Working in hospitals should be fine	1/24/2024 1:56 AM
12	For the safety and quality of care for residents. So that employees are not overburdened and can have a life outside of work with their families.	1/23/2024 9:03 PM
13	The care of each resident is not equivalent it varies. Most requires 2 staff at all times of cares .Others requires less to minimal.	1/23/2024 8:22 PM
14	There is a staffing shortage everywhere. Where are all these extra staff coming from? It would be ideal to have more staff but not realistic.	1/23/2024 6:27 PM
15	Residents can't get properly taken care of with minimal staffing. They will possibly be left in urine or feces for long periods of time because there is just not enough time to change them properly. By the time you get around to doing all your residents it's time to go home. It is not fair to the nursing staff to be worked like work horses and definitely not fair to the residents because they are laying soiled for so long which eventually is going to cause a breakdown of the skin, then that becomes another issue because staff will have to take even longer taking away from the other residents. We are talking about human beings not animals.	1/23/2024 3:48 PM
16	The shortage in staffing hurts and makes the hours for the staff very long abd going on long stretches for the staff	1/23/2024 3:36 PM
17	Not really because they need enough staff to make sure everyone is being taking care well not rush care because of limited staff	1/23/2024 1:11 PM
18	I support having standards to go by while having minimum/low staffing and a limitation on how minimal staffing can be. I do not support having minimum staffing as the standard in care facilities. Especially with the turnaround rates in this field.	1/23/2024 11:49 AM
19	More staff that you have the more eyes ears and hands you have to take care of resident more efficiently	1/23/2024 9:58 AM
20	Nursing facilities are all to much short staffed, which affects resident care.	1/23/2024 8:47 AM
21	I choose to work 3 days a week (12 hour shifts) unlike all my other co-workers, I show up / I do my job the right way / ect on and on and on. So it's fault they cant hire the losers, if short management can cover that's y they get those huge salary pay. If I work more than it will because I choose too.	1/23/2024 8:02 AM
22	So we don't burn ourselves out by having to many residents	1/23/2024 7:36 AM
23	I believe in theory it's a great idea. In reality it's almost impossible to have enough staff these days. RN coverage is hard to come by and if it's required 24/7 you will have facilities non compliant and at risk of closing. Due to financials facilities that are not in a corporation are just scraping by trying to stay open and these are in your more rural areas where the better care is given anyway.	1/23/2024 7:19 AM
24	Yes. These people deserve better care than they are receiving, and we are stretched thin. Burnout isn't even the work for it, more like dead-dragging ourself.	1/23/2024 6:58 AM
25	Anything Mandatory scares me, especially at long care facilities. Or may be the question was worded wrong and I did not understand	1/23/2024 5:34 AM
26	As a CNA who has worked in these understaffed conditions for over a year now, I strongly feel that the residents are the ones suffering most from nursing homes being understaffed or only supplying the "bare minimum" staffing required. Staff is getting burnt out and residents are rushed through toileting, meals, cares, etc. I have residents on a daily basis who simply want company or someone to talk to for a few minutes and when you are understaffed you simply don't have the time for these "extra" things that should never even be considered extra in a long term care facility.	1/23/2024 12:20 AM
27	Because cause of life is high	1/22/2024 11:47 PM
28	It enhanced the direct Support effective performance.	1/22/2024 9:58 PM

29	If you don't have enough staff people are not getting cared for like they should be and you already have a 100 other things to do beside care for the patient . Doing way more for way less pay	1/22/2024 8:52 PM
30	Not enough staff if there were an emergency .	1/22/2024 8:29 PM
31	we work with 6 to 7 people every night. some times with only 1 or 2 people per 30 residents. I am sure this is not the right area for this but here goes anyway. some of us earn over 17 hours of vacation a month. the max they give a a year is less than 3 weeks. with staffing the way it is we are losing time earnede. the are letting less senior staff have time off and maxing sr. people out. if you call in the punish you by putting you in a punishment pull and a mandate list.	1/22/2024 8:08 PM
32	Proper care for residents should be priority, minimal staff means less time with each residents for ADLs and overall care.	1/22/2024 7:36 PM
33	More than 10 clients per cna is too much	1/22/2024 7:17 PM
34	I worked at a nursing home for almost 20 years we were always working understaffed and . I quit being a nurses aide because my patients were suffering from the lack of help we do the best we could and there was never enough staff to go around to make our jobs good and I felt our patients were suffering. They became more numbers than patients all they cared about was making money and the patient suffered, it was worse with Covid and the workers were not compensated and the patient were hurt because of it. I loved my residence and that was the only reason I stayed as long as I did and it made me sad to quit but it got to be where I couldn't go into work every day because I wasn't happy and I didn't wanna have that come off to the cares of my residents. My resident cried when I left because they knew their quality of Carwick workers were going down. They have lowered their standards on nursing cares and don't care when residents are unhappy and they stack the staff when state came to make it look like it was better than it really was, I don't believe nursing homes should be given a heads up when state comes because they adjust their cares and the Quality of the caregivers for when states there and then it goes back to what it was before. My nursing home always said we didn't have enough money to get these things taken care of. They always seem to find money to build on extra facilities, even knowing they didn't have enough Staff to cover the areas	1/22/2024 7:12 PM
35	I support it because what's understandable about having staff/patient ratio plus payroll will result to those limits. Also, some places do need the staff in certain areas but one may not be qualified for so now the personal staffing may be limited. Nursing homes I would kind of have a different view because that's normally where the staff ratio to patients are less. When there isn't enough staff in a facility, you then question, are the patients receiving the best quality of care?	1/22/2024 6:20 PM
36	I feel like patient safety is at risk for not having many staff on hand to make sure these patients are being taking care of	1/22/2024 6:09 PM
37	Too much stress on residents and staff.	1/22/2024 5:57 PM
38	This will ensure adequate labor supply. This will help with the probable cars to patients	1/22/2024 5:23 PM
39	I believe that with this the patient/staff ratio will help in better care for our elders regardless of their needs	1/22/2024 4:51 PM
40	Because nursing home directors and managers will always cut corners by bringing in the fewest staff as possible.	1/22/2024 4:26 PM
41	We need more help / workers on the floor. Many nursing homes run their staff short on help and it's not safe nor fair to the residents that are being taken care of	1/22/2024 4:09 PM
42	We are constantly forced to work at 9 to 14 ratios for CNA. Residents are not getting the care of the need and/or pay for.	1/22/2024 3:51 PM
43	Yes, as difficult as staffing is, it quickly becomes a safety issue when understaffed.	1/22/2024 3:14 PM
44	The more staff you have a maximum capacity the less neglected the residents/ patients would feel and family members would feel. Receiving faster service is always a plus. Plus staffing at maximum capacity could possibly reduce abuse and neglect within nursing facilities.	1/22/2024 3:05 PM
45	It'll probably improve resident longevity	1/22/2024 2:54 PM
46	Because it might help with working short stuff all the time	1/22/2024 2:35 PM

47	It's important to staff on to take if any surprises	1/22/2024 2:19 PM
48	I'm afraid that what they are calling "minimum" staffing standards will, in fact, be considered "maximum" staffing standards. The proposed minimum standards are lower than most of the facilities I'm working in are already staffed for. I'm concerned that the new standards will end up in staffing cuts rather than increased staffing levels. I'm concerned that with these staffing standards, all licensed nursing personnel in the facility will be counted toward meeting the staffing minimum, regardless of whether they are working in direct patient care or not.	1/22/2024 2:18 PM
49	I have worked in a facility where it was okay for it to be 2 aids against 46 residents. And it happened constantly. And it was a fighting battle to get residents to bed. From threats to even violence from the residents. It just isn't safe for residents or staff. It messes with staff's mental capacity too. I worked 3 shifts in a row like that and my physical and mental health just couldn't maintain after. It was hard for me but I ended up leaving that job.	1/22/2024 2:14 PM
50	I have been a CNA for 10 years and over the last few years I have watched my workload double. I a burnt out. We are understaffed and under appreciated. I'm not even able to give my residents the attentive care that they deserve because I have 15 more people that are all extensive cares needing taken care of as well. Something needs to change! Ratios should be no more than 1:9 on a bad day	1/22/2024 2:01 PM
51	Resident care	1/22/2024 1:48 PM
52	Because everyone deserves the medical and personal care they need to live a good life or ending of life comfort.	1/22/2024 1:43 PM
53	People won't get the proper care with minimum staffing	1/22/2024 1:41 PM
54	It will allow residents to get the care they need	1/22/2024 1:40 PM
55	I believe that staffing should be determined by the facility based on the individual residents' needs and the staff's experience. You could have 30 staff on duty who do a terrible job or 5 on duty who do a great job and the residents will get better care with the 5 then with the 30. Giving a blanket number for staff does not improve quality. Additionally, facilities can NOT afford to meet these requirements, so many have already closed we can't afford to lose anymore.	1/22/2024 1:36 PM
56	We do our best as health care workers to make the lives of our patients or residents with the little amount of staff that we have. There should be an unlimited amount of workers for these people. They deserve the best care and we can only give so much care when we have so many other people to care for.	1/22/2024 1:32 PM
57	For the sake of the residents & workers, it's SAFE! The residents get quality care. The STNA isn't "slaving" trying to work on 15-25 people! That's inhumane. We get little to no help most times. The residents sit in soil half a shift! Pass this law & watch numbers rise during surveys because of GOOD CARE!	1/22/2024 1:22 PM
58	I think pt. To person is more about quality care.	1/22/2024 12:56 PM
59	Because this keeps the residents safe and the staff from being overworked.	1/22/2024 12:42 PM
60	I think we more staff for nursing home as one aid for 10 people is not enough. 1 for every 6 would be great	1/22/2024 12:41 PM
61	I believe that the quality of resident care has decreased since LTC facilities have had a staffing shortage. There is more expected of the NAs and less NAs to get the jobs done.	1/22/2024 12:40 PM
62	Staffing is already burnt out if they do this we want more pay	1/22/2024 12:39 PM
63	I support this because it will help avoid ongoing short staffing issues	1/22/2024 12:37 PM
64	It's sad that we are overwhelmed and overworked and expected to do more than a far share . Pay sucks and it's not far to the residents and the staff being forced to work short .	1/22/2024 12:36 PM
65	The ratio for caregiver to patient is not only dangerous but unfair to resident/patient and care they are given but to the caregiver being spilt in different directions to care for all the patients .	1/22/2024 12:35 PM
66	Safer for the residents and staff. Causes less burnout with staff. Along more quality care can be given to the residents.	1/22/2024 12:34 PM

68	It's don't matter to me resdient still has to be take care of so the work has to be done	1/22/2024 12:25 PM
69	I have heard that staffing is horrible in nursing homes. The nurses/CNAs that do show up are overworked and have way too many patients. In turn, the patients are not able to get the care they need to no fault of the nurses that are there. Super sad for all. Awesome nurses/CNAs feeling like they cannot do a quality job due to low staffing.	1/22/2024 12:19 PM
70	I support it if the ratio of staff to patient is going to be less meaning not have minimal staff but increased patient load . The whole point would be defeating the purpose. Patients can't /don't get the proper care or treatment when the ratio is too great for staff. You can't place a price on life period. Staff as a whole need to be paid a decent wage; after all people working in healthcare are a part of people's lives from beginning and until the end. We help in the Birthing process, we take care through out life and still take care during the death process and after care so yes Please, Please take care of your Heslthcare Workers all the way across the board! Especially Direct Care Workers	1/22/2024 12:18 PM
71	I know that there has been times where I was alone working with 16 residents. The residents don't get the care they need at a timely manner. It should be 2 CNA in a home with 16 residents not 1. Physically and mentally it is hard on the CNA not the people in charge of the nursing homes. I think the upper management should step up and assist CNA and nurses.	1/22/2024 12:14 PM
72	We need more pay and staffing	1/22/2024 12:13 PM
73	Because our job is hard enough with enough staff	1/22/2024 12:11 PM
74	More stress, burn ot, work comp lack of care	1/22/2024 12:10 PM
75	Why minimum when that means you work short staffed cause half the time the temp agencies don't show up. I say maximum so you know your fully staffed and know you have the help you need because it makes for a better day and a lot less stress on the aides.	1/22/2024 12:08 PM
76	There are a lot of two assists and residents who cannot do things on there own and rely on us 80-100%, and with a time crunch with breakfast lunch and dinner it's hard to give them care they deserve without higher ups getting mad about time time. It takes a toll mentally on caregivers as well. When someone calls off it's hard because you are down even more aids. When you have a lazy worker it's hard because you are basically working by yourself. It's really really hard. Something needs to change about the staffing situation or we need paid more for what we do! It's not fair for us and it's not fair for who we care for!	1/22/2024 12:06 PM
77	Changing the staff to resident ratio means more falls are likely to happen because residents are tired of waiting for help. Some residents require the help of 2 aides,, meaning that another resident is going to have to wait for help. The level of care the residents depend on should always come first	1/22/2024 12:04 PM
78	It is necessary for the residents to have adequate help with their needs.	1/22/2024 12:03 PM
79	We can't give proper care when we are chasing down multiple people, and trying to give cares to other resident. Example, unit with 30 residents. I'm taking a resident to the bathroom, other aide is assisting a resident. There 28 more in attended while we are giving cares. So meanwhile while giving cares you have 2 other residents setting off door alarms, at different locations. 4 more residents attempting to walk unattended .(ax1) ect. Or having behaviors. How can two people manage this.	1/22/2024 12:02 PM
80	Having worked in LTC facilities of all types since 2007, I have seen the need for minimum staffing. I also have a child currently in LTC and a brother who requires intermediate care. I see the need from the view of an employee and a family member.	1/22/2024 12:00 PM
81	There should be a minimum staffing rule implemented in every healthcare facility! It is unsafe for workers and residents otherwise.	1/22/2024 12:00 PM
82	Residents of every LTC facility deserve to have better care. With facilities running on 1 cna and 1 LPN or RN to 20 residents then that leaves tons of room for errors, falls, lack of care, skin break down, etc. 1 cna cannot physically give 20 residents the 100% care they deserve and chase after the 1-4 residents that like to roam into other peoples rooms, or think they can still walk when they cannot with out assistance or at all. It takes a village to raise 1 child and a village to care for residents. Residents deserve better care and not to be left feeling like they were just dropped off somewhere to be forgotten about and not cared for.	1/22/2024 11:59 AM
83	Unsafe for cnas and residents to continually be wirking short staffed	1/22/2024 11:58 AM

84	No, I don't agree with minimum staffing requirements. I first hand know that in our facility we need at least 5 aide's during the day and evening shifts. The cares for our residents now is much greater than they were 5-6 years ago. We have more dementia residents who need more 1-1 care.	1/22/2024 11:53 AM
85	I do believe nursing homes need to take accountability for the residents living in the nursing homes. But, if the staff should take accountability their needs to be a raise. I've worked in a nursing home for 3 years, until I went to hospice. CNAs and nursing don't make what they deserve. CNAs break their backs taking care of the patients and running around. Just to make the same amount as an activity assistant. Nurses are getting overwhelmed with paperwork and no assistance. If nursing homes are to take responsibility, then we need help getting more staffing. Every nursing home is short staffed, which makes it hard to provide/care for the residents like they deserve.	1/22/2024 11:50 AM
86	Residents need proper care	1/22/2024 11:47 AM
87	Safer for residents and staff, less chance for injuries to both parties. Increase quality of life and care for residents. Decrease burnout of staff.	1/22/2024 11:46 AM
88	It makes it safer for the residents and employees. The residents won't be neglected. And the employees won't be stressed trying to do the job of 3 ppl and can be efficient and effective while they work.	1/22/2024 11:45 AM
89	I feel that not all residents get the care that they should, especially for the amount of money that they pay. I'm sure they will end up paying for the increase in cost, if this goes through though. Something they should have been receiving all along.	1/22/2024 11:43 AM
90	I believe that for the safety of patient/residents that there should be a minimum amount of staff required in order to care for them. Additionally it would also ensure the safety of staff and caretakers by providing them with additional resources to assist with patient transfers and activities of daily living.	1/22/2024 11:42 AM
91	It is an unrealistic and impossible proposal. If that was possible every facility in Healthcare would already do that, the staff isn't there to hire. Since the pandemic, healthcare has lost a ton of staff from burn out and thrm switching professions. I feel like this bill would hurt the elderly not help them. Too many facilities would have to close and it would cause even less help for the dependent adults.	1/22/2024 11:40 AM
92	There is never enough staff.	1/22/2024 11:39 AM
93	Because it causes issues with overload.Staff burnout	1/22/2024 11:37 AM
94	???	1/22/2024 11:37 AM
95	Lack of staff has resulted in increased injury to residents such as falls. Increased staff injury due to not having assistance for transfers not to mention being worn out. More elopments because theres not enough eyes to watch for wandrring residents. If you don't have enough staff you cant give adequate care.	1/22/2024 11:36 AM
96	The current staffing ratios required in the state of Iowa is absolutely ridiculous. For 32 residents there is only the requirement of one nurse and one certified nurses aid in the building. That is not acceptable. Residents are not receiving the proper care that they deserve.	1/22/2024 11:33 AM
97	As a CNA there are times when i have 30 residents to myself. Many 2 assists and complete cares. Its ohysically impossible to give PROPER care with ratios like that. They deserve better.	1/22/2024 11:33 AM
98	Because we already don't have enough people working in nursing homes to be able to keep up with all of the cares.	1/22/2024 11:32 AM
99	I have been one cna for over thirty plus people . That is dangerous!! And quality care can not be provided	1/22/2024 11:32 AM
100	Because there isn't enough staff	1/22/2024 11:32 AM
101	Minimum staffing standards ensures proper cares are done on each and every resident and it creates a safer environment for staff and residents.	1/22/2024 11:32 AM

103	I feel that staff get very burnt out if expected to work an extensive amount of time. I am a healthcare provider who have worked 50-60 hour weeks and I am a full time mom of two kiddos. I feel if there is adequate training and enough staff then people are cared for but running short is not helpful.	1/22/2024 11:32 AM
104	I think there should be a minimal staffing standards because when there isn't enough staff it takes a huge toll on the patients and the staff.	1/22/2024 11:32 AM
105	The load is heavy, grateful Pennsylvania has a Ratio and stick with it at SOME facilities.	1/22/2024 11:30 AM
106	If you have 8 patients in one hall there should be two aides or if their is 16 in one hall .You can't do everything that your job description says in a 8 or 12 hour shift. You would be shorting someone not getting the proper care that the patients should be getting.	1/18/2024 3:49 PM
107	with that poor care given	1/16/2024 11:32 AM
108	Because they be putting not only the staff at risk for injuries but also increase burnouts. The individuals won't get the care they need.	1/15/2024 7:17 AM
109	People need great care.	1/14/2024 7:33 PM
110	Pt's need to be taken care of and less help means more issues and less quality of care.	1/14/2024 3:33 PM
111	Cnas/ nurses and the rest of the medical industry are spread much too thin, they should have x amount of patients per medical professional	1/14/2024 11:41 AM
112	I'm not aware of what the minimum is but if it dramatically reduces burnout and poor patient care I'm all for it.	1/14/2024 10:45 AM
113	In the interest and safety of the residents there should be legal minimums set to ensure adequate care for the residents 24/7.	1/14/2024 10:04 AM
114	Patient safety and care.	1/14/2024 2:46 AM
115	Because they depend on us to help them if we are short staff then they don't get the care they are paying for	1/13/2024 10:56 PM
116	I think that we need as much help as we can and the nursing home. And I think they need to start paying more.	1/13/2024 3:25 PM
117	Cause every resident deserves the same amount of care.	1/13/2024 9:01 AM
118	To spend more quality time with residents. Too many residents to one aide.	1/12/2024 11:44 PM
119	I am a CNA working short staffed continually. It is not safe for both the residents and staff. The residents deserve much more than they are receiving and corporate does not care. We have had so many falls and injuries that could've should've been prevented with proper amount of staff also have had 2 wandering residents that have eloped out of the building with wander guard alarms not being sounded. Corporate needs to be made accountable they are stealing money from these elderly and families promising good quality care that is not being provided.	1/12/2024 9:50 PM
120	Your over working staff when you do the minimum	1/12/2024 9:14 PM
121	Residence are not getting the proper care they need and deserve when there is a shortage of staff because it is impossible to be in two places at the same time. So while you are taking care of one person there might be another that needs your assistance. And they my try to get up and do it for themselves and end up falling for example and getting injured.	1/12/2024 6:20 PM
122	I was talking with someone who mother just passed away. She had to call her family to help her go to the bathroom because she waited over 2 hours to go and no one answered her light.	1/12/2024 5:36 PM
123	For the safety and wellbeing of the residents and to make sure workloads are not too heavy on caregivers creating fast paced burnouts. In all create a better, happier environment for staff, residents, and even family members and visitors!	1/12/2024 5:02 PM
124	You have to have people willing to work before you can mandate a number.	1/12/2024 3:05 PM
125	Because to many facilities I feel are ran under staffed and at some point i feel like management has started making that normal which is not okay for staff or residents!	1/12/2024 2:31 PM
126	Yes if the number of aides to residents is reasonable but most places do not care about the minimum number because they have staff that call off with no punishment so people are just	1/12/2024 1:45 PM

doing what they want makes our jobs as a CNA much harder when that happens 127 Yes quality of care depends on having adequate staffing/patient ratios. When you are "working 1/12/2024 12:50 PM short" corners are cut because it's impossible to do everything for everyone. I left facilty care because I didn't have the time to give to my patients. 128 The residents need at least so many to have the proper care and attention. 1/12/2024 12:30 PM 129 So no one is over worked and people are cared for 1/12/2024 12:09 PM 130 1/12/2024 11:53 AM Important for patient care and safety 131 I would love for them to come work at nursing home when we have short staff. We try to give 1/12/2024 11:43 AM our best care to all the residents and we can't do that if they give us less staff or resources. I Don't understand why the think this ok. They are the ones who should be charged with neglect because of less services. 132 Got the safety and care for residents to get the cares they deserve and safety of the staffs 1/12/2024 11:16 AM and residents Our residents need to feel safe, not shorted. 133 1/12/2024 10:52 AM 134 Work is to heavy 1/12/2024 10:25 AM 135 Because in a facility/ hospital setting there should be at least 2 nurses and 4-5 CNAs because 1/12/2024 9:30 AM things happen in life someone call off or an emergency happen so you need more staff for the amount of care that the patients deserve. Ex: more staff better care less staff poor care 136 When I worked at Faith Lutheran Nursing Homes at 6-9 months pregnant, there were days that 1/12/2024 9:30 AM it was just 2 aides for over 30 residents and if we were lucky we would have a third CNA. Sometimes we'd just have one RN and a CMA that was also a CNA, and would double her duty to do both med pass and the ADL's. It was exhausting, I don't smoke so I didn't get frequent breaks. I ended up leaving the facility for a lower paying job because they cared about my physical (and mental) health. When I worked assisted-living as a medication manager at Kentucky Ridge in Mason City, I'd have 2 hours to do med pass on the entire unit by myself. I was pregnant and physically exhausted to the point that I had asked for a break & was told no for so long that I ended up stressing my body to the point of fainting in the hallway and almost losing my daughter to blood loss from the rupture of a subchorionic hematoma from physical overexertion. If we had another aide helping, I wholeheartedly believe it wouldn't have happened. Something needs to change! Understaffing overworks nurse aides to the point of burnout and those willing to stay in the line of work feel punished for taking on the burden of more duties with more hours & more exhaustion simply because we cannot stop caring for those who need us. Above all else, the residents deserve to have healthy aides that can care for them as they need. They and their loved ones put their trust in the facility that we can actually do what is promised in the cutsie little pamphlet that promise around the clock care. Can you imagine at either one of these situations, that someone would have a significant cardiac event? Just three people in the entire facility? What if somebody falls while we're doing life-saving measures on another patient? Or What if a confused resident gets lost, or gets outside while the 3 staff are running a code? I'm thankful I didn't experience that, and I'm terrified it could very well happen to someone else. Understaffing doesn't account for any sort of unpreparedness, yet nursing homes seem to gladly gamble that chance every day. 137 There is not enough staffing to provide good quality safe care. Needs more CNAs per 1/12/2024 9:28 AM resident/patients 138 I think it's good 1/12/2024 9:26 AM 139 I think there should be a minimum for the maximum amount of patents. One staff to 7 patients 1/12/2024 9:25 AM is ideal 140 Because everywhere is needed help 1/12/2024 9:16 AM The more staffing and less patients would give better quality care to the residents and some 1 141 1/12/2024 9:11 AM on 1 time for those has no family!!! 142 It is for the safety of the residents within these facilities, as well as staff who are physically 1/12/2024 8:55 AM pushed to the limit when there is insufficient staffing. 143 1/12/2024 8:32 AM These standards are unrealistic for providing adequate care.

144	It's so unsafe the ratio we have been running with and nurses and cnas have to prioritize who needs what more when everyone needs something	1/12/2024 8:27 AM
145	Shortages are not going to make this easy to adhere to. Colleges are going to need to step up to increase the professionals available for hire. Which probably means the state will need to step up to financially assist growing the professon. Facilities are going to need to figure out how to sufficiently compensate staff to stay. And all of the mandates in the world make no difference if no one is following up.	1/12/2024 8:21 AM
146	It's a difficult job as is and more so when not adequately staffed.	1/12/2024 8:21 AM
147	It's neglect!!!!! There is a reason why nursing homes and things have a standard now. The patients will suffer behind this. They need to stop being cheap and bring in travelers or something if this passes there is no such thing as neglect anymore if the government organizations pass this. WOW!!!	1/12/2024 8:09 AM
148	Because owners will use less staff to save money	1/12/2024 8:06 AM
149	Unsafe staffing rations create unsafe situations for residents and workers alike. This can cause things like resident injuries and even staff injuries. By creating minimum staffing standards, quality of work for staff will increase, and quality of life for residents will improve.	1/12/2024 8:02 AM
150	Too much at risk. Ratio of alot of patients to 1 aide is just unfair.	1/12/2024 8:01 AM
151	Because it helped the staff members to learn more about how to do the job.	1/12/2024 7:55 AM
152	It's a heavy load you carry when you're understaffed, I understand the safety of residents but also the safety of staff is important as well.	1/12/2024 7:52 AM
153	Right now I take care is 36 people and a lot if the time there is just 2 of us and we have a lot of two people assist and I feel they have to wait too long before we get to them!	1/12/2024 7:51 AM
154	Unsafe staffing ratios lead to increased injuries to staff and residents, also state standard ADLs can not be met with not enough staff.	1/12/2024 7:47 AM
155	To provide care, plus the other works won't be over worked yo the point of them not being to do their jobs.	1/12/2024 7:46 AM
156	I support the mandatory minimum because it ensures that the residents in nursing home facilities receive proper care. I am a CNA who has worked without proper staffing almost daily. It sucks for residents and workers. Resident needs get passed on to the next shift because we don't have enough time to do everything because we have so many patients. There is increased risk of injuries when there isn't adequate staffing for residents and CNA's/ nurses or caregivers. It also increases employee burn out while also impacting the mental health of our residents because they have unmet needs. It's not fair!	1/12/2024 7:46 AM
157	We need to increase our capacity to care. Care for those needing care and care for those providing care.	1/12/2024 7:37 AM
158	I work at a hospital	1/12/2024 7:36 AM
159	It can be detrimental to level of patient care the residents are given when the floor is short staffed, some residents not being attended to for hours or more, which can be considered negligence, if there were a minimum staff requirement, this may happen less.	1/12/2024 7:35 AM
160	Understaffing leads to many falls and injuries for residents. Also leads to burn out from existing staff.	1/12/2024 7:34 AM
161	You can not provide quality care to residents! It's constantly short staffed workers are over worked quality care is hugely lacking the residents are NOT being taken care of! This is their home they absolutely deserve better	1/12/2024 7:34 AM
162	Because residents don't get the care or help they need when their not enough staff	1/12/2024 7:33 AM
163	I believe there should not be any holes in the schedule so residents are safe and cared for appropriately.	1/7/2024 4:25 PM
164	Lack of proper and quality of care for the residentsStaff burnout leading to unprofessional actionscall offs.	1/6/2024 7:37 AM
165	I've worked in facilities that have been under staff. It's not fair to the residents. They are there	1/6/2024 6:42 AM

to get the care they DESERVE. Being under staff isn't fair to the employees.

1.57 Is support mandatory minimum staffing standards for nursing homes because time and time again I've seen residents suffer from poor staffing ratios. That either results from call ins or management trying to save money. The greed 100% came from the pandemic and their increased need for travelers and it's finally starting to catch up with them so they cut comers where they can. The residents at these facilities deserve constant attention and care as they are in a nursing facility because they can no longer care for themselves. It's unfortunate to see this staffing shortage get so bad, but until there is read change the neglicit will continue. 1.07 If you worked in LTC for 18 years tirst as a CNA. I loved my job as a caregiver it was rewarding and I took pride in providing quality care to my residents and was proud of the work! did for them. When other staff don't show up to do their jobs that readly puts stress on the staff that do show up daily, and thal just trickles down to the residents and was proud of the work! did for them. When other staff don't show up to do their jobs that readly puts stress on the staff that do show up daily, and thal just trickles down to the residents and was proud of the work! did for them. When other staff don't show up to do their jobs that readly puts stress on the staff that do show up daily, and thal just trickles down to the residents and was proud of the work! did for the preport it to DIA/DHS and when they finally come in to investigate the scheduling sheets, to their surprise it looks to be fully overved. so no no is to blame for lack of staff, and the corporations or owners of the facility think they are fine to run so short staffed. I'll looks good on paper "no tags, no fines, keep up the good work" so that says to the CANs that did show up, and to the residents, that we don't care enough about your needs to have staff here to help. You burn the staff owners can't staff the building due to census or money means, as these people are not just just and they provide the		to get the care they DESERVE. Being under staff isn't fair to the employees.	
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159 I believe they should be fully staffed with extra help to prevent less injuries 170 I've worked in LTC for 18 years first as a CNA, I loved my job as a caregiver it was rewarding and I took pride in providing quality care to my residents and was proud of the work I did for them. When other staff don't show up to do their jobs that really puts stress on the staff that do show up daily, and that just trickles down to the residents and was proud of the work I did for them. When other staff don't show up to do their jobs that really puts stress on the staff that do show up daily, and that just trickles down to the residents not getting the full amount of care they need due to the shortage of scheduled staff. So, on the occasion staff get fed up and they report it to DIA/DHS and when they finally come in to investigate the scheduling sheets, to their surprise it looks to be fully covered, so no one is to blame for lack of staff, and the corporations or owners of the facility think they are fine to run so short staffed. "It looks good on paper" no tags, no fines, keep up the good work" so that says to the CNAs that did show up, and to the residents, that we don't care enough about your needs to have staff here to help. You bum the staff out on over working them, then they just show up and want to just provide the bare minimum to the residents, because "why should we go above and beyond and kill ourselves", if the owners can't staff the building due to census or money means, as these people are not just geriatrics any more they are heavy, unappreciative folks w/no patience, whom most of the time you need 2 staff members or more to even do cares, transfers, etc. To think they want perfect surveys, hat When you have un your staff down to almost nothing, treat them poorly, (working short) its no worder no one wants to work in LTC any more, mostly due to staffing shortages. 173 Not all Nursing Homes like the one I work for have the necessary staffing requirements for an RN to be at the center 24 hours. I understa	167	again I've seen residents suffer from poor staffing ratios. That either results from call ins or management trying to save money. The greed 100% came from the pandemic and their increased need for travelers and it's finally starting to catch up with them so they cut corners where they can. The residents at these facilities deserve constant attention and care as they are in a nursing facility because they can no longer care for themselves. It's unfortunate to see	1/3/2024 7:16 PM
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RN to be at the center 24 hours. I understand maybe on call but we are a rural facility where we pride on caring for our local community and surrounding communities; we can only do what we can with what we have available. Safety and minimum quality care standards must be met! 1/3/2024 10:57 AM It's not possible to have 10-15 residents for one staff member and provide quality care to each and every one of them. I think the minimum staffing levels are good but could use to be a little more strict on enforcement. It's so important for proper staffing levels to allow for a quality care of each resident. It gets overwhelming when there is not enough staff to cover a shift and the residents do not get the quality care they deserve as there just isnt the time to do what should and would like to be done. Staff get burned out and get tired, and cranky and either dont perform how they should be or there is many many call in's to work. They pay is not worth the minimal staffing or your own health. The best way to understand is "Walk in one's shoe". Do the challenge of simply volunteering, all while observing what Nurses , Med techs, and Cna's do on an every day work schedule. Far too many lawmakers believe illness or sudden devastation will never happen to them. This is no longer "Just" an elderly line of work, but also critical of many age groups. Far too many consider others as unimportant. How sad has our society become? Cna's for long term care are extremely under paid for the heavy work loads that one carry. With this proposal, this will only add to the shortage of an already under staffed field. It is both physically and mentally challenging. This is taking away the quality and dignity of a human being. You can not provide quality care with minimum staffing it's already beyond difficult always are short staffed the pay is horrible	170	and I took pride in providing quality care to my residents and was proud of the work I did for them. When other staff don't show up to do their jobs that really puts stress on the staff that do show up daily, and that just trickles down to the residents not getting the full amount of care they need due to the shortage of scheduled staff. So, on the occasion staff get fed up and they report it to DIA/DHS and when they finally come in to investigate the scheduling sheets, to their surprise it looks to be fully covered, so no one is to blame for lack of staff, and the corporations or owners of the facility think they are fine to run so short staffed. "it looks good on paper" "no tags, no fines, keep up the good work" so that says to the CNAs that did show up, and to the residents, that we don't care enough about your needs to have staff here to help. You burn the staff out on over working them, then they just show up and want to just provide the bare minimum to the residents, because "why should we go above and beyond and kill ourselves," if the owners can't staff the building due to census or money means, as these people are not just geriatrics any more they are heavy, unappreciative folks w/no patience, whom most of the time you need 2 staff members or more to even do cares, transfers, etc. To think they want perfect surveys, ha! When you have run your staff down to almost nothing, treat them poorly, (working short) it's no wonder no one wants to work in LTC any more, mostly	1/3/2024 2:02 PM
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Simply put, 20 residents to one aide or 60 residents to a nurse or med aid is completely 1/3/2024 7:18 AM	177		1/3/2024 7:58 AM
	178	Simply put, 20 residents to one aide or 60 residents to a nurse or med aid is completely	1/3/2024 7:18 AM

	unacceptable. We have staffing levels for childcare. Why hasn't there been a law in place for the elderly? Especially when a lot of them have behaviors.	
179	So that the residents are getting the care they are there to receive and what they are being charged for/ paying for.	1/3/2024 7:01 AM
180	I've worked as a CNA for 20 years and the residents don't get the care they need when there's not enough staff.	1/3/2024 6:14 AM
181	I feel the residents don't get the care they deserve being under staffed. It falls into the neglect	1/3/2024 5:52 AM
182	All nursing homes are struggling to stay fully staffed as it is. Requiring an RN on-site 24 hours a day would only complicate the staffing issues even more.	1/3/2024 4:34 AM
183	We need the staff to provide quality care to our residents. When I walk into a shift and I see that the CNAs have 30+ pts and a Nurse has 40+, you know it's not a safe assignment.	1/3/2024 4:07 AM
184	There will be way more incidents for the patients and also to the care providers	1/3/2024 3:46 AM
185	I feel if there is a mandatory minimum standards than companies will have to break down and pay what is necessary for the patient to be safe at all times	1/3/2024 2:44 AM
186	Current staffing levels are flat out unsafe for all involved. I've personally had an entire wing to myself before, that's like 50+ people, only having temporary help with hoyers for supper. My worksite once tried to reduce the overnight staff from 2 RNs and 4 CNAs to 1 RN (with the thought of also reducing the CNAs). It caused a good RN to quit and others to threaten to leave. When employees complained about consistent excessive patient loads, management literally told us Iowa has no legal patient limit so they can assign as many people as they want and whatever we're assigned to, we're responsible for. We have to protect our licenses and the only way to do that is by leaving these jobs or having mandated staffing ratios. It's likel people want to ignore the fact that we're mcaring for live, human people who can't care for themselves.	1/3/2024 2:26 AM
187	Because most of nursing homes have patients that needs heavy lifting and almost all the residents are not independent and both the residents and family are demanding.	1/3/2024 1:21 AM
188	For qualitative medical care and not quantitative care for profits, a minimum staffing standard must be introduced as a matter of public urgency. I suggest 1::5 for CNAs, and 1:10 for Nurses	1/3/2024 12:17 AM
189	Minimum staffing requirements is a very important issue. In my many years experience working in long term care I saw too many times where staff was way over worked and over burdened during peak times because of being short handed. CNA's that are overworked and trying to compensate by moving as fast as they can are not able to give the proper personal care to residents that they should. Also, compensation in these way underpaid facilities also needs a reboot. There is no reason a RN should be able to make 30 plus dollars an hour for sitting in a nurses station and only doing actual physical work 2 to 3 hours of a 12 hour shift and the CNA that is busting ass to get the job done only makes 12 or 13. You want to fix the issue with staffing then first fix the issue with compensation and benefits. I personally will never set foot into another long term care facility as a CNA for less than 25 dollars an hour. That is why I quit working in that field. The pay and benefits suck for being expected to work like a robot. Make the job lucrative and people will stay and want to come to work.	1/3/2024 12:17 AM
190	It isn't fair to the cna or resident if (for example) you have 1 aide for 25 residents during the daytime. A position I've been in and it's hard to complete cares effectively, safely, or at all.	1/2/2024 11:40 PM
191	Nursing Homes need to be accountable for their facility. Proper staffing, pay, ect.	1/2/2024 11:25 PM
192	I work in a nursing home and have a better part of a decade and we run short enough and residents are the ones that suffer and it insulting that some of these people served their government or paid their dues in life and the government wants to abuse them if I abused one of my residents I would be held criminally accountable	1/2/2024 10:00 PM
193	I choose yes but only if it is done correctly. If you have 60 residents you should have no more than 8 residents per C.N.A. in order to get the correct care. Some residents take more time than others but for an aide to have for than that means cares are not being done correctly. To expect RN or LPN to be working on the floor is crazy they have enough to do! Daily care is on the CNA. So there needs to be the correct amount to get the right level of care and to be able to get our breaks and charting done.	1/2/2024 9:44 PM

194	I have worked in LTC for over 3 years now. More often than not we are understaffed. Staff get burned out. The good ones always end up being hurt the most, and most importantly it hurts the residents! The residents need to have enough staff to support their needs!	1/2/2024 9:43 PM
195	Because it's hard to give the quality care the residents need when we are short on staff, and it make the staff that do show up and try to care for the residents stressed	1/2/2024 8:52 PM
196	Because, my residents are thrilled if I have a few extra seconds to fill a glass of water, give a back rub or take the time to massage shampoo into their hair. Safety issues like noticing a skin issue also requires enough time to recognize and prevent.	1/2/2024 8:46 PM
197	There should be a staffing grid as to not put one cna to 12 patients and another one with 8.	1/2/2024 8:42 PM
198	Having a minimum staff requirement would help to better patient care and quality of staff performance. Staff members wouldn't be overworked, and patients would have more staff to work on their needs.	1/2/2024 8:37 PM
199	This can help to prevent caregiver burnout.	1/2/2024 8:29 PM
200	It's very much needed. Lack of staff means lack of care. Too many elderly are suffering.	1/2/2024 8:25 PM
201	Can not give the proper care when not staffed accordingly. Not only does this put the patients/residents at risk but the stuff as well. There is already a shortage due to wages, do they want more of a shortage because someone hurt or worse?	1/2/2024 8:24 PM
202	Because residents would not get the care they need	1/2/2024 8:19 PM
203	As a CNA in long term care I have seen first hand what occurs when intentional floor understaffing happens. With the amount of money these institutions make, it's insane to me that there hasn't been a change like this thus far.	1/2/2024 8:08 PM
204	No I feel there should be more than enough staff to care for the residents needs some facilities I've work at only have 2 CNAs for 50 or more residents and that's so sad and it's long term care	1/2/2024 8:08 PM
205	Minimum staff minimum care	1/2/2024 8:08 PM
206	I do support them because 1 nursing assistant to 15-20 residents isn't enough. The proper ratio should be 1 nursing assistant to 7 residents. That way you can give the proper care.	1/2/2024 8:06 PM
207	Without safe ratios, patients do not receive quality care and caregivers get burnt out	1/2/2024 8:05 PM
208	As care takers it is hard to give proper care and attention to residents when there are so many residents and so few aodes	1/2/2024 8:04 PM

Q3 What else would you like to tell us?

Answered: 106 Skipped: 172

#	RESPONSES	DATE
1	Increase salaries	2/3/2024 11:28 PM
2	Nothing	1/28/2024 12:50 AM
3	This would help so many residents	1/25/2024 8:04 AM
4	We NEED better mandates staffing ratios. Actually costs Medicare more if a resident breaks a hip, gets a bed sore, etc from lack of staff and the resident has to go the hospital.	1/24/2024 7:33 PM
5	I have first hand experienced such low staffing at long-term care facilities and it is dangerous for the staff and for the residents to have not enough people there to help.	1/24/2024 9:19 AM
6	Ratio cna to residents is to high. Cna are overwhelmed with the ratio and the amount of time allocated per residents. Cares requires more time than given per state law	1/23/2024 8:22 PM
7	Less regulation on facilities would help relieve the extra time spent on paper work which causes less time spent on patient care.	1/23/2024 6:27 PM
8	Before you make a decision you should experience minimal staffing first hand. Put your family in a nursing facility with minimal staffing and see what kind of care you will get	1/23/2024 3:48 PM
9	Each staff person should have maybe six patients in order to provide good care , there should be an individual person come in for showers and transportation	1/23/2024 1:11 PM
10	Can we bring back zoom meetings? It would make active attendance more attainable.	1/23/2024 11:49 AM
11	Be better work environment would be less stressful so residents could get better care that they deserve	1/23/2024 9:58 AM
12	N/A	1/23/2024 8:47 AM
13	Management needs to brush up on their business skills . And sick as f being staffed crappy and not people considering having extra cnas due to behaviors . It's awful and makes it unsafe	1/23/2024 8:02 AM
14	These companies are leaving it up too us to figure out how to care for these people, because they think "fire codes" enough to be staffed.	1/23/2024 6:58 AM
15	Nothing	1/22/2024 11:47 PM
16	People have to think they are real people not just a toy some people require way more time then other people do and you can't tend to everyone based off a time set	1/22/2024 8:52 PM
17	we are unable to get vacation. we are helping the nurses and cmas with creams lotions and shampoos because they cannot be everywhere. we are working sometimes weeks without a day off and sometimes many shifts in a row	1/22/2024 8:08 PM
18	Our elders, many with little to no families only have staff minimal staff will refrain residents from getting proper cares. Especially those with out family.	1/22/2024 7:36 PM
19	23 patient to one CNA is to many .	1/22/2024 7:19 PM
20	6 clients per cna per shift should be enough to provide quality care with dignity	1/22/2024 7:17 PM
21	I believe our elderly deserve the utmost, respectable and good care they've lived their lives. They worked hard, and they voice taken care of others. It's our responsibility as their children grandchildren the younger generation, to take care of care of our elderly, like they took care of us.	1/22/2024 7:12 PM
22	I love being a medical professional and I plan to go as far as I can with no limits involved	1/22/2024 6:20 PM
23	nurses should be on site 24 /7 not on call nites and weekends for safety of residents	1/22/2024 6:15 PM

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24	Please raise the minimum as high as you can to keep our elderly safe. A lot of falls and injuries happen as we are so short staffed in nursing homes	1/22/2024 4:09 PM
25	A lot of prayers don't get done and then nursing home still get paid for them. Something that needs to be done to increase accountability.	1/22/2024 3:51 PM
26	N/A	1/22/2024 3:05 PM
27	NA	1/22/2024 2:54 PM
28	If it possible to raise the minimum wage for direct caregivers, it might help with the stuffing	1/22/2024 2:35 PM
29	That staff is very important to the care of our patients	1/22/2024 2:19 PM
30	When ratios are being assessed, facilities need to take level of care into consideration and not just a head count. You cannot count someone who is quadriplegic and a total dependent care of 2 or more aides, the same as a limited stand by assistant care of 1.	1/22/2024 2:01 PM
31	The wages CNAs get are rediculously low.	1/22/2024 1:43 PM
32	Nothing	1/22/2024 1:41 PM
33	N/A	1/22/2024 1:22 PM
34	One person with to many to care for is unsafe	1/22/2024 12:56 PM
35	I think residents are paying lot and not getting the cares they deserve	1/22/2024 12:41 PM
36	A lot. I believe that the medical field is one of the most UNDER PAID, UNDERVALUED, and UNAPPRECIATED professions out there. The staff is working in unsafe conditions and are in a huge burn out right now. Staff are being mandated because there is no one to relieve them from their duties. The office personnel (DON, ADON, MDS NURSE) are not willing to help out on the floor and run out of the building before being asked too, they just expect all the staff to give up their lives to work like dogs. We as health care employees have literally no life outside of their jobs, we are not allowed to because you never know how long you're going to have to work. Don't even get me started with the abuse we take from higher ups and residents. We are slaves to our jobs and to the residents. I've even been called a "waitress" by a resident. Now with the conditions that the residents are in, are HORRIBLE. These elderly people pay LOADS of money to live here and they are not getting the care they pay for or deserve. There are not enough CNAs to adequately take care of the residents. They staff 1.5 CNAs assigned to 20+ residents and expect them to do all the showers, get everyone up for the day, do rehabilitation, feed them, do activities with them and make sure that everyone's getting toileted every 2 hours. Tell me how anyone can do all of that within the matter of 8 hours, oh and not to forget the hours of charting you have to do before your shift is over so the nursing home can get paid more money to not staff us. Healthcare has always been my passion since I was a little girl, now it's a joke. It's not the heartache, headache, and mental exhaustion that it does on a person. Thank you for reading, A concerned CNA/CMA	1/22/2024 12:40 PM
37	They keep threatening nursing they won't have good nurses anymore I worked them over 35 years	1/22/2024 12:39 PM
38	It will be good to also raise these people salaries.	1/22/2024 12:37 PM
39	N/a	1/22/2024 12:25 PM
40	Higher standards are needed.	1/22/2024 12:19 PM
41	I think I said it all in my statement above; please let's take care of our healthcare workers otherwise you think that the system is problematic now it's been getting worse and is going to get more worse than now .This is why it continues and has continually been a shortage/struggle with nursing care, nurses/nursing support staff, and our healthcare system as a whole	1/22/2024 12:18 PM
42	Lack of work in return cause people to choose agency	1/22/2024 12:10 PM
43	The nurses have their own things to deal with and they need to focus on their jobs instead of helping the aides	1/22/2024 12:04 PM
44	I would like to say that it should be a minimum about of patients per cna. For example one cna shouldn't have no more than eight patients. It's no way possible you could give adequate care for fifteen and twenty residents.	1/22/2024 12:03 PM

45	Staff us to keep everyone safe	1/22/2024 12:02 PM
46	I have worked and work in numerous places such as hospital, hospice, private care, home health, Drs offices, behavioral health. I have seen a great deal in my time as a CNA between the bed sores from lack of care, to the depression that residents feel as their health declines, to holding hands as they pass away, to performing CPR to try to save their lives and in every aspect of every minute all you can think is they deserve better! Residents and patients deserve to keep the same quality of life if not better than when they could take care of themselves!	1/22/2024 11:59 AM
47	Residents do not get quality care, cnas are burnt out	1/22/2024 11:58 AM
48	I also feel like yes we have the ability to ask for help from our nurse but she too has a lot on her side too. The nurses may not have the ability to help when help is needed, so I can see having an extra aide would be helpful and beneficial for providing proper care for our patients.	1/22/2024 11:53 AM
49	I've been in nursing homes where I've had up to 30 residents at one time requirements and government or state mandatory guidelines are needed because our residents matter and should have the best and adequate care	1/22/2024 11:49 AM
50	I believe something also needs to be done about assisted living facilities also. They allow people to reside there that barely pass assessments and then don't provide adequate care for them. I worked at an assisted living that rarely had a nurse there at all and it was like pulling teeth to get them to come when you needed them for cares that were beyond a cna's skill level.	1/22/2024 11:43 AM
51	I have noticed in my role on a medical floor at a hospital how staffing shortages not only reduces the quality of care staff is able to provide but creates unsafe situations for staff and patients.	1/22/2024 11:42 AM
52	???	1/22/2024 11:37 AM
53	There needs to be better staff to resident ratio in nursing homes so that residents are able to receive the care that they deserve.	1/22/2024 11:33 AM
54	We need to do better as a community. Too many people do it for the paycheck causing neglect and abuse.	1/22/2024 11:33 AM
55	Health care workers need paid more, especially our CNA's. Our work is tough. You have to be willing to get down and dirty while being a CNA, and the ones that do are not getting enough appreciation, but criticized as well for not doing enough or being up to standards.	1/22/2024 11:32 AM
56	Safe staffing ratios need to be a thing and talk to actual CNAs to find out what is appropriate	1/22/2024 11:32 AM
57	Nothing	1/22/2024 11:32 AM
58	This would benefit the CNAs so adequate care would be given, with a decent workload.	1/22/2024 11:30 AM
59	Don't forget to take care of yourself. Reminders are nice.	1/14/2024 7:33 PM
60	These workers need to be paid more and have good benefits so they can hopefully stay.	1/14/2024 3:33 PM
61	Caregivers (CNA). Should be paid more	1/14/2024 10:45 AM
62	Most places are asking for cetified license but then don't turn your status in as being updated on certificate should be made mandatory that they do	1/13/2024 10:56 PM
63	To see upper management to work floor when needed.	1/12/2024 11:44 PM
64	Nursing is get burnt out from not enough pay and no compensation	1/12/2024 9:14 PM
65	The hospital should have the same thing because patients aren't getting the care either.	1/12/2024 6:20 PM
66	N/a	1/12/2024 2:31 PM
67	Don't do it.	1/12/2024 11:43 AM
68	More staff and better pay	1/12/2024 9:30 AM
69	I left the CNA role in nursing homes due to the fact that it hurts my heart knowing no matter how hard I worked, they're just wasn't enough of us to safely take care of the residents. I work	1/12/2024 9:30 AM

at a hospital that takes patients from select skilled nursing facilities and nursing homes, and after situations for patients Told about how the resident feel like a burden for using their call light at the nursing home simply because they understand how understaffed and overworked the aids are, despite knowing or feeling like they need medical attention. They should not feel

like a burden when they pay so much money just to get help to do basic activities of daily living. I had a patient life-flighted after hypoglycemic protocols from a skilled nursing facility; patient and the reporting nurse said she didn't get juice with lunch and patient felt bad because one of the aides had gone home sick and she didn't want to bug them for juice knowing they were understaffed, so she waited until she had to use the restroom to ask for juice and waited for the aide who said she would be back, but had to respond to other call later before bringing iuice. Patient was grey and unresponsive upon arrival to my facility with a blood glucose of >35mg/dL. After hypoglycemia protocols, she expressed fear of getting the aid who forgot for juice for dinner didn't understand how urgent the juice was would get in trouble Because she really liked the aid and understood there simply wasn't enough people to provide the care she needed. Needs to change. 70 Having 1 cna to 10 residents is not good care! We have no time to actually provide care safety 1/12/2024 9:28 AM to residents with this many residents to care for. 71 Nursing homes and hospitals don't pay well, people are mean to other staff members and when 1/12/2024 9:25 AM no one shows up for their shift it makes it super hard to take care of people appropriately. 72 Having better ratios forces nursing homes to hire more staff that increases the quality of care 1/12/2024 8:32 AM for the patients 73 This is dangerous and people are dying due to neglect from staffing ratio not for lack of trying 1/12/2024 8:27 AM to care for them I'm seeing facilities making exceptions to what a non-certified person can do due to staff 1/12/2024 8:21 AM 74 shortages. 75 Level of care will dramatically decrease and will cause greater issues than what we face today 1/12/2024 8:21 AM 76 Health care workers are in huge shortage and those of us out there should get a raise across 1/12/2024 8:09 AM the board. We are ready over worked and now the government wants to say it's ok and put patients at rusk too. WOW!!! 77 To rise up the pay rate so the staff will be able to work at the same place 1/12/2024 7:55 AM 78 Not just staffing, wage is an issue too, if staffing were to be better the wage should still be 1/12/2024 7:52 AM higher. 79 The new charting with PCC is terrible I know I spend way to much time charting dumb crap! 1/12/2024 7:51 AM Like taking steps in a nursing home come on! Stealing my time to take care of and spend time with them!! I understand you need done but the new has taken on a new stupid way to suck my time!! 80 I have been a cna for 10 years and have seen being under staffed has negative effects on 1/12/2024 7:47 AM residents. Stop short staffing 1/12/2024 7:34 AM 81 82 I've seen where a resident was needing to go to bathroom, just a minute we'll get to you. 1/6/2024 6:42 AM 83 having worked in Nursing homes. You want workers that care for their residents and not work 1/3/2024 6:34 PM just to have a paycheck. 84 Its also hard to train new CNA's or nurses properly, or as I say, by the book, new CNA's that I 1/3/2024 2:02 PM use to train hated it, because I trained them how they are supposed to be trained, as if DIA was in the room w/them watching. IF you do it right from the start/trained correctly, there's no excuses when you're being watched then. With staffing shortages most new staffers are thrown to the wolves from day 1 w/hardly any proper training. They wonder why nothing goes smoothly when survey time comes. I Think more staff would stay in LTC if they weren't scared off as soon as they start. Some need the full week or 4 days of training to succeed. Not all are cut out for this line of work, but they got to give people a chance. Lately all of us are burned out/looking at other opportunities of employment/working to barely 1/3/2024 12:21 PM 85 afford our bills 86 This is imperative for the safety and minimum care standards our elderly institutionalized 1/3/2024 10:57 AM

they need anything, but for the most part they can do everything themselves, that still leaves 22 dependent residents to take care of. You need to totalechange them every two hours. Depending on their level of care needs, you (and potentially another aide, which takes them away from being able to care for their 2 dependent residents) are in their room with them for 10-15 minutes each. By the time you got done with the last, you'd have to go right back to the first. That's not even including showering, assisting them to eat, bushing their teeth, getting them ready for the deylfor bed, caring for high fall risk residents that set off their alarms regularly, and answering residents and lights for anything that they may need/warn. Not to mention aides also have to assist the resident in performing range of motion exercises and assist with ambidiating residents multiples times a shift per their rebab program. How are we supposed to get all of this done in one 8-hour shift? The pay is too low which in turn attracts workers that don't care 1/3/2024 1.18 AM We pay more to take care of hogs than people, not right! Make it a law already We pay more to take care of hogs than people, not right! May CNAs want to become RNs but the treatment and pay received is a bad reflection on low healthcare which turns many away from such professions entirely. The base pay must be traised to keep good employees in these roles. It is a very physically and emotionally draining job with a high level of responsibility that deserves compensation reflective of such challenges. Honesity, most of us could work less demanding jobs serving food and make the same piddly amount of pay (which is that even enough to live on) or more without constantly dealing with client death, and possible loss of licensing and criminal charges. I have noticed that staffing is so short. Part of it is the pay for cna. Want us to work for \$15 an hour but can make that and more flipping burgers at burger Kng. Then being mandated to stay after our schedules that		deserve!	
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Many CNAs want to become RNs but the treatment and pay received is a bad reflection on lowa healthcare which turns many away from such professions entirely. The base pay must be raised to keep good employees in these roles. It is a very physically and emotionally draining job with a high level of responsibility that deserves compensation reflective of such challenges. Honestly, most of us could work less demanding jobs serving food and make the same piddly amount of pay (which isn't even enough to live only or more without constantly dealing with client death, and possible loss of licensing and criminal charges. I have noticed that staffing is so short. Part of it is the pay for cna. Want us to work for \$15 an hour but can make that and more flipping burgers at burger King. Then being mandated to stay after our schedule shift as people can't show up or do no call no show is getting ridiculous. I don't think it should be mandated as it's not my fault others can't show up to work. It should be my option to stay and help out. I knowbso many people have addressed concerns and yet nothing gets done so it just falls on deaf ears. Too much work and less pay, we little more increase in pay. Quality care in Nursing homes across the United States is being sacrificed on the alter of profit racketeering by the healthcare investors Sometimes when you have travelers come from state to state your employee can be very rude and disrespectful My only concern is that some facilities will discontinue there CMS services. Then there will be less facilities for those in need. I strongly believe that there needs to be stronger rules in place for behavioral placements in a nursing home. LTC C.N.A.'s are not properly trained to handle those situations. I strongly believe the most LTC facilities are not properly trained to handle those situations. I strongly believe the most LTC facilities are not properly set up for several disabilities. I pray for a solution: I pray for a solution: I love to care for residents. I've worked in	90	We pay more to take care of hogs than people, not right!	1/3/2024 6:14 AM
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hour but can make that and more flipping burgers at burger King. Then being mandated to stay after our schedule shift as people can't show up or do no call no show is getting ridiculous. I don't think it should be mandated as it's not my fault others can't show up to work. It should be my option to stay and help out. I knowbso many people have addressed concerns and yet nothing gets done so it just falls on deaf ears. Too much work and less pay, we little more increase in pay. 1/3/2024 1:21 AM Quality care in Nursing homes across the United States is being sacrificed on the alter of profit racketeering by the healthcare investors Sometimes when you have travelers come from state to state your employee can be very rude and disrespectful My only concern is that some facilities will discontinue there CMS services. Then there will be less facilities for those in need. I strongly believe that there needs to be stronger rules in place for behavioral placements in a nursing home. LTC C.N.A.'s are not properly trained to handle those situations. I strongly believe the most LTC facilities are not properly set up for several disabilities. I pray for a solution :(1/2/2024 9:43 PM If you would pay you staff accordingly maybe the facility would keep staff so the residents could get great care 1 love to care for residents. I've worked in hog confinement buildings and don't care to have the human equivalent. 1 lave worked at facilities where the Med Aide is the highest title on duty. And it was stressful for all parties. More nurses and facilities need to be held accountable. 1 have worked at facilities where the workers that work every day 1/2/2024 8:39 PM Do better 1/2/2024 8:09 PM Everyone gets old or disabled how should you feel if it's your mother or yourself that is not	92	Iowa healthcare which turns many away from such professions entirely. The base pay must be raised to keep good employees in these roles. It is a very physically and emotionally draining job with a high level of responsibility that deserves compensation reflective of such challenges. Honestly, most of us could work less demanding jobs serving food and make the same piddly amount of pay (which isn't even enough to live on) or more without constantly	1/3/2024 2:26 AM
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If you would pay you staff accordingly maybe the facility would keep staff so the residents Could get great care I love to care for residents. I've worked in hog confinement buildings and don't care to have the human equivalent. I have worked at facilities where the Med Aide is the highest title on duty. And it was stressful for all parties. More nurses and facilities need to be held accountable. Lack of staff would ware out the workers that work every day Do better Everyone gets old or disabled how should you feel if it's your mother or yourself that is not 1/2/2024 8:52 PM 1/2/2024 8:46 PM 1/2/2024 8:29 PM 1/2/2024 8:19 PM 1/2/2024 8:08 PM	98	nursing home. LTC C.N.A.'s are not properly trained to handle those situations. I strongly	1/2/2024 9:44 PM
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Everyone gets old or disabled how should you feel if it's your mother or yourself that is not 1/2/2024 8:08 PM	103	Lack of staff would ware out the workers that work every day	1/2/2024 8:19 PM
	104	Do better	1/2/2024 8:08 PM
	105		1/2/2024 8:08 PM

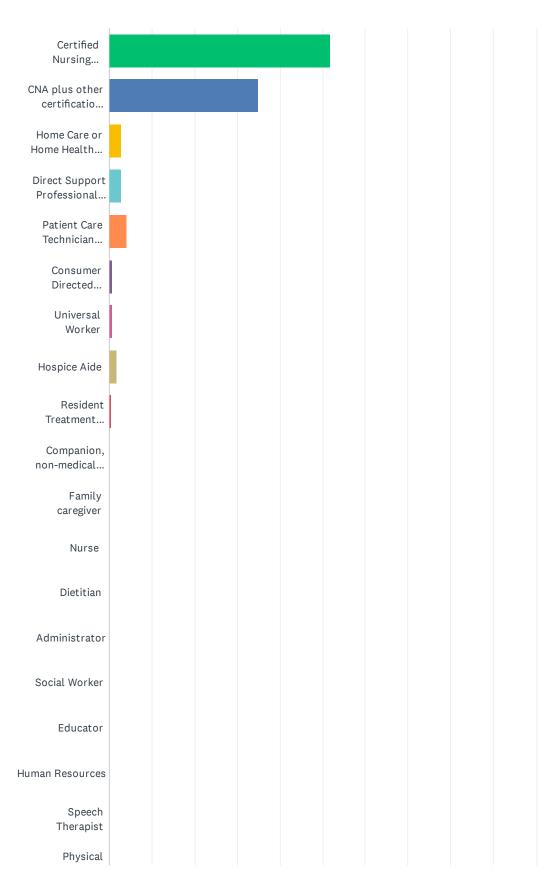
106

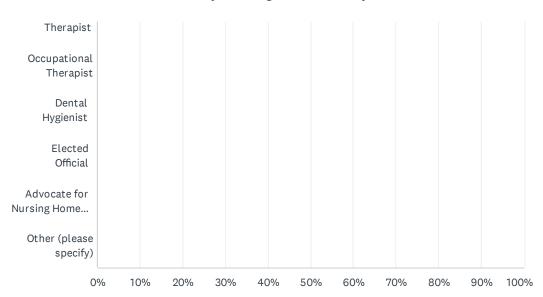
As a CNA, I have worked in many settings and different states with no ratios. Having to be responsible for 20, 30 or even more patients, some needing total care and mechanical lifts, is impossible to do in a safe and timely manner.

1/2/2024 8:05 PM

Q4 Which best describes your title/position?



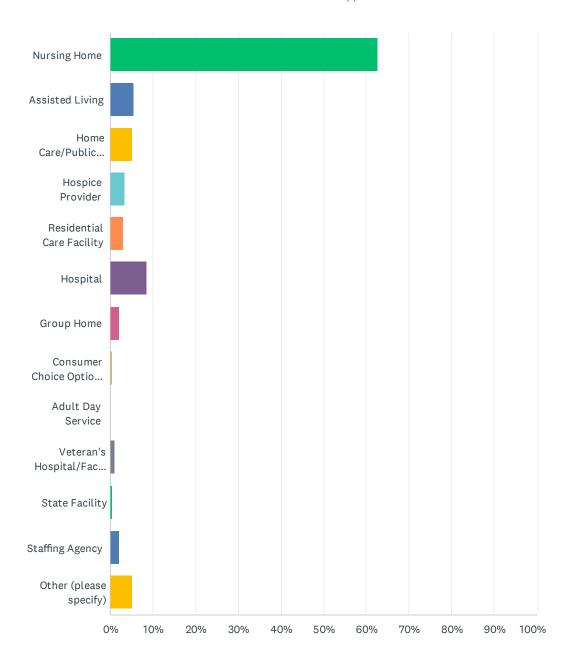




ANSWER CHOICES	RESPONSE	S
Certified Nursing Assistant (CNA)	51.80%	144
CNA plus other certification, such as Medication Aide, Rehabilitation Aide, etc.	34.89%	97
Home Care or Home Health Aide (HCA/HHA)	2.88%	8
Direct Support Professional (DSP)	2.88%	8
Patient Care Technician (PCT)	3.96%	11
Consumer Directed Attendant Care (CDAC) worker or Personal Care Assistant	0.72%	2
Universal Worker	0.72%	2
Hospice Aide	1.80%	5
Resident Treatment Worker (RTW)	0.36%	1
Companion, non-medical assistant	0.00%	0
Family caregiver	0.00%	0
Nurse	0.00%	0
Dietitian	0.00%	0
Administrator	0.00%	0
Social Worker	0.00%	0
Educator	0.00%	0
Human Resources	0.00%	0
Speech Therapist	0.00%	0
Physical Therapist	0.00%	0
Occupational Therapist	0.00%	0
Dental Hygienist	0.00%	0
Elected Official	0.00%	0
Advocate for Nursing Home Residents/Consumers	0.00%	0
Other (please specify)	0.00%	0
TOTAL		278

Q5 Which best describes the direct care/support setting where you work?





ANSWER CHOICES	RESPONSES	6
Nursing Home	62.69%	168
Assisted Living	5.60%	15
Home Care/Public Health	5.22%	14
Hospice Provider	3.36%	9
Residential Care Facility	2.99%	8
Hospital	8.58%	23
Group Home	2.24%	6
Consumer Choice Option (CCO/Consumer Directed Attendant Care (CDAC) Program)	0.37%	1
Adult Day Service	0.00%	0
Veteran's Hospital/Facility	1.12%	3
State Facility	0.37%	1
Staffing Agency	2.24%	6
Other (please specify)	5.22%	14
TOTAL		268

#	OTHER (PLEASE SPECIFY)	DATE
1	Several of above. I have been in healthcare for 17yrs	1/23/2024 5:34 AM
2	I no longer work at the nursing care. I work at John Deere as an assembler.	1/22/2024 7:12 PM
3	individual homes	1/22/2024 1:17 PM
4	I've worked it all.	1/22/2024 12:18 PM
5	Float staff working in several types of facilities. Also a pharmacy technician.	1/22/2024 12:00 PM
6	Staffing agency,nursing home,assisted living	1/14/2024 10:45 AM
7	Nursing home/ homehealth	1/12/2024 2:31 PM
8	Independent living	1/12/2024 12:09 PM
9	I do nursing home and home health	1/12/2024 11:43 AM
10	Former nursing home staff, current hospital CNA.	1/12/2024 9:30 AM
11	I no longer work this position due to the extreme conditions I was forced to work in do to lack of staff industry wide	1/12/2024 8:32 AM
12	Private care in home clients.	1/6/2024 6:42 AM
13	Unemployed at the moment actively seeking employment	1/3/2024 2:44 AM
14	I work in LTC. I care for an elderly in my home with dementia. I also have down direct support staff in home. I have done agency.	1/2/2024 9:44 PM