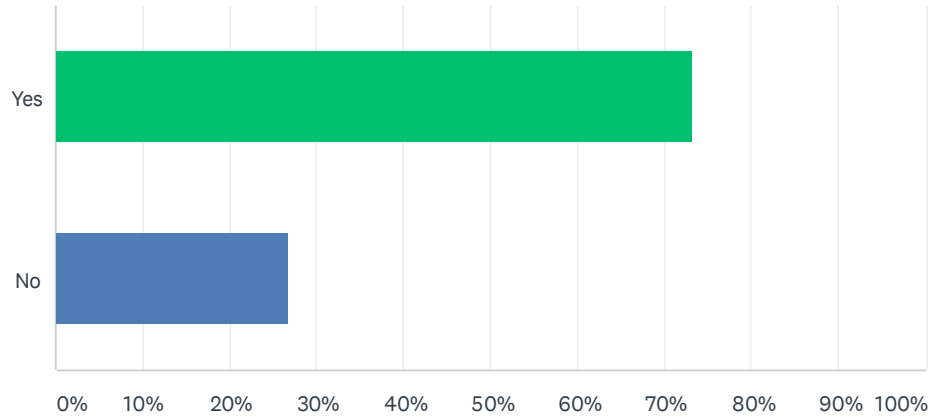


Q1 Has your access to PPE improved over the last month?

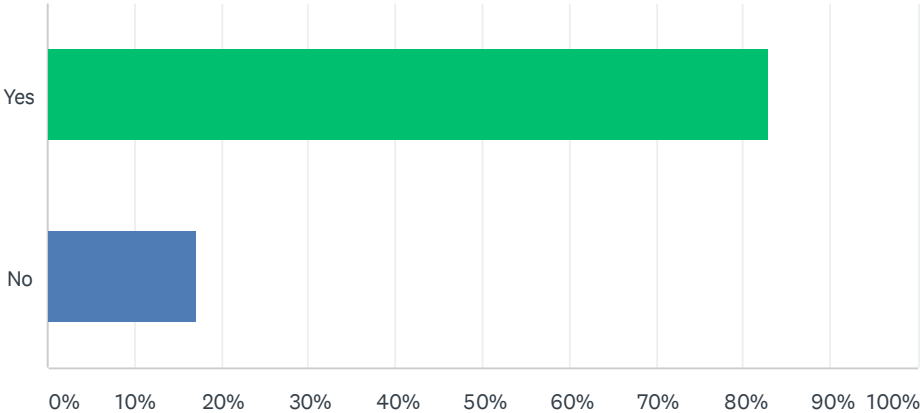
Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	73.17%	30
No	26.83%	11
TOTAL		41

Q2 Does your organization currently have all the PPE needed for your essential workers to do their job safely?

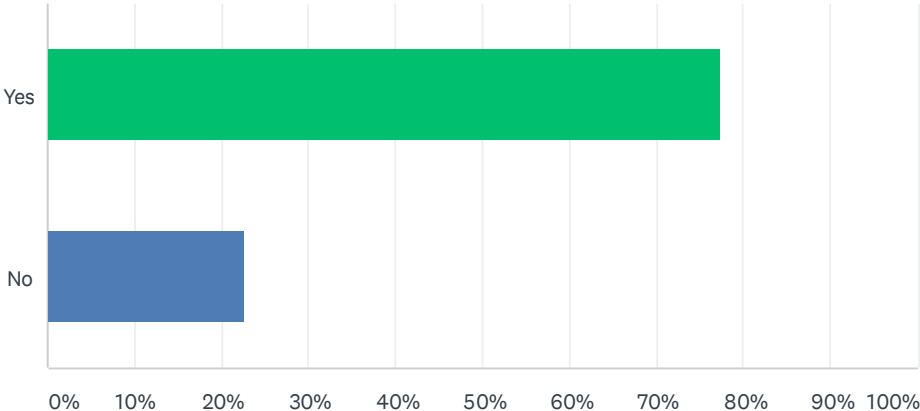
Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	82.93%	34
No	17.07%	7
TOTAL		41

Q3 Has your access to COVID-19 testing improved over the last month?

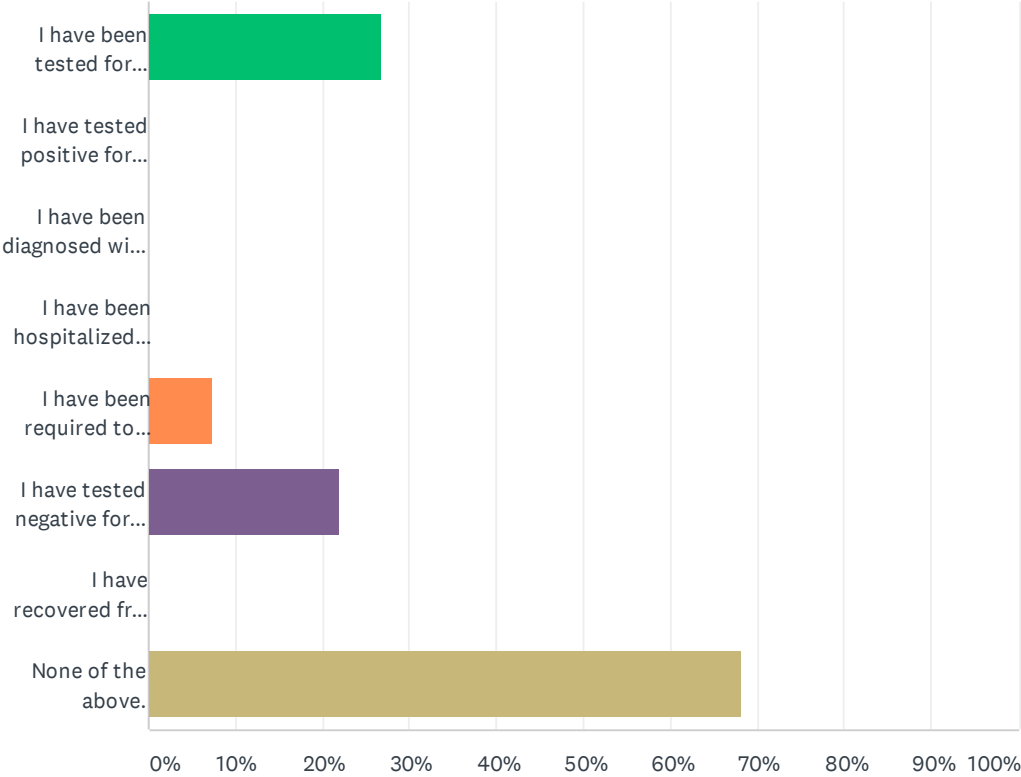
Answered: 40 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	77.50%	31
No	22.50%	9
TOTAL		40

Q4 Check all the statements that are true for you.

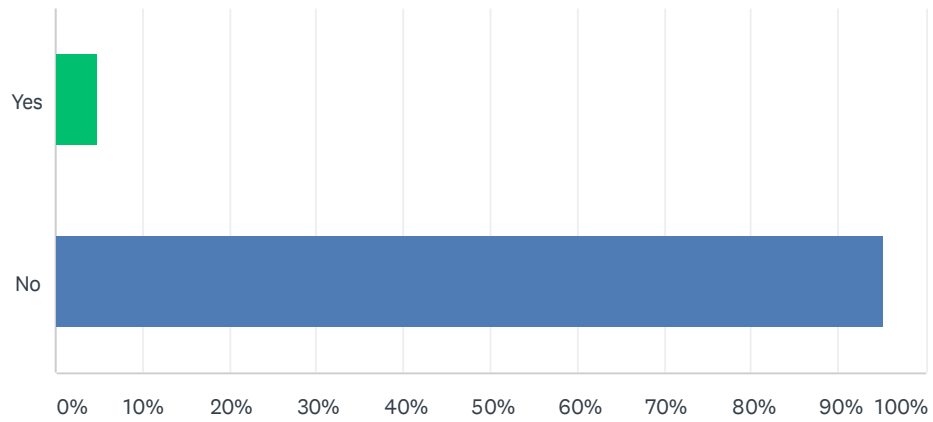
Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
I have been tested for COVID-19.	26.83%	11
I have tested positive for COVID-19.	0.00%	0
I have been diagnosed with COVID-19.	0.00%	0
I have been hospitalized with COVID-19.	0.00%	0
I have been required to quarantine due to COVID-19.	7.32%	3
I have tested negative for COVID-19.	21.95%	9
I have recovered from COVID-19.	0.00%	0
None of the above.	68.29%	28
Total Respondents: 41		

Q5 Have all of the residents and staff in your organization been tested for COVID-19?

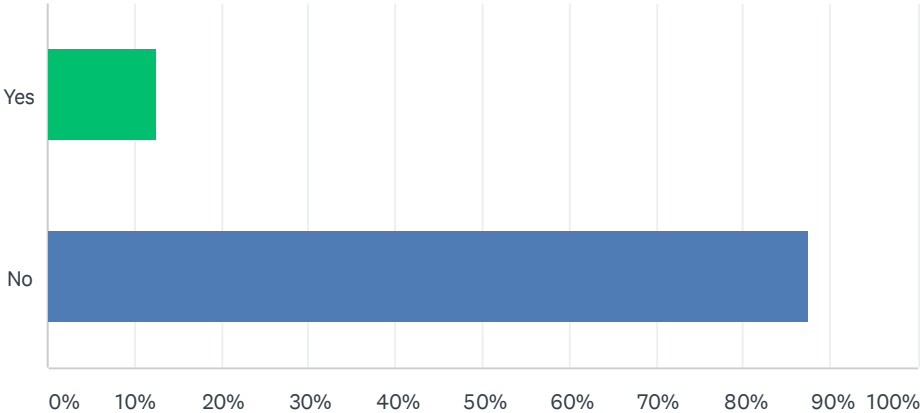
Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	4.88%	2
No	95.12%	39
TOTAL		41

Q6 Does your organization currently have only one confirmed case of COVID-19?

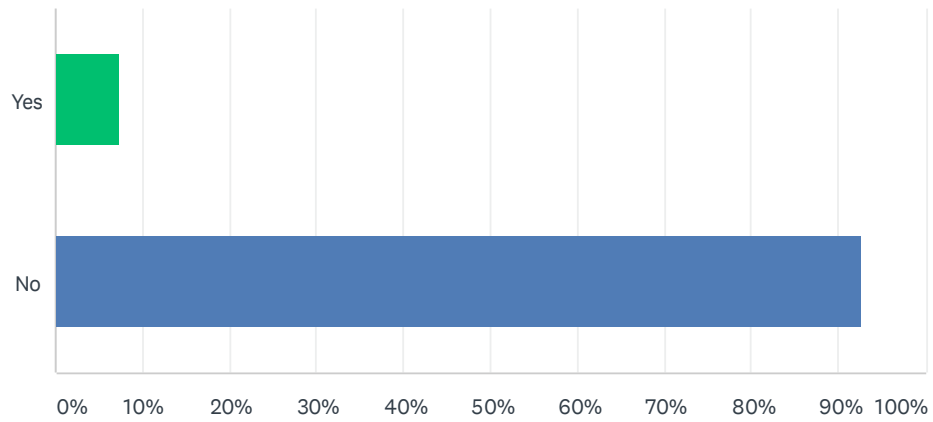
Answered: 40 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	12.50%	5
No	87.50%	35
TOTAL		40

Q7 Do you work in a facility that has or had an outbreak of COVID-19 (3 or more positive resident cases)?

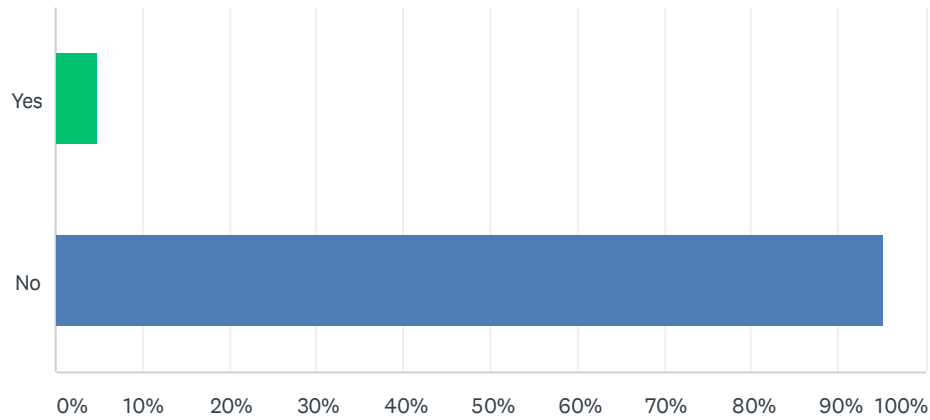
Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	7.32%	3
No	92.68%	38
TOTAL		41

Q8 Do you know a health care worker who has died from COVID-19?

Answered: 41 Skipped: 0

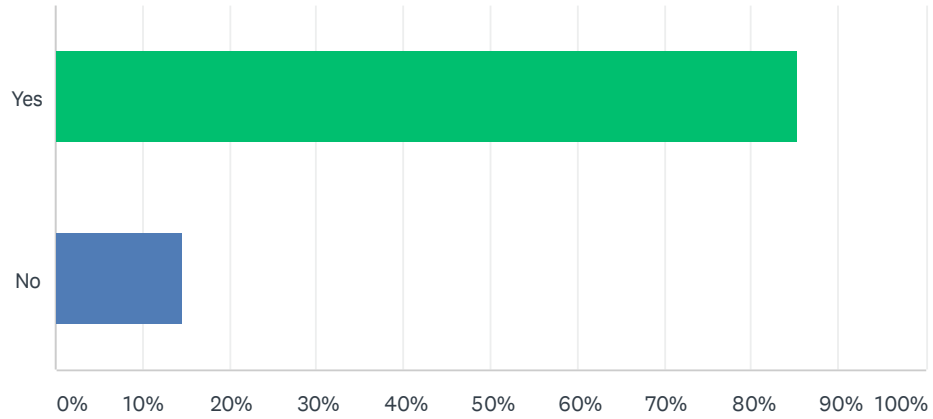


ANSWER CHOICES	RESPONSES
Yes	4.88% 2
No	95.12% 39
TOTAL	41

#	IF YES, WOULD YOU BE WILLING TO SHARE THEIR STORY SO WE CAN PAY TRIBUTE TO THOSE INDIVIDUALS IN THE FUTURE? PLEASE EMAIL: INFORMATION@IOWACAREGIVERS.ORG (OBITUARY AND PICTURE- A MESSAGE FROM A FAMILY MEMBER OR LOVED ONE)	DATE
There are no responses.		

Q9 Are you concerned about the isolation of residents or persons served during the pandemic?

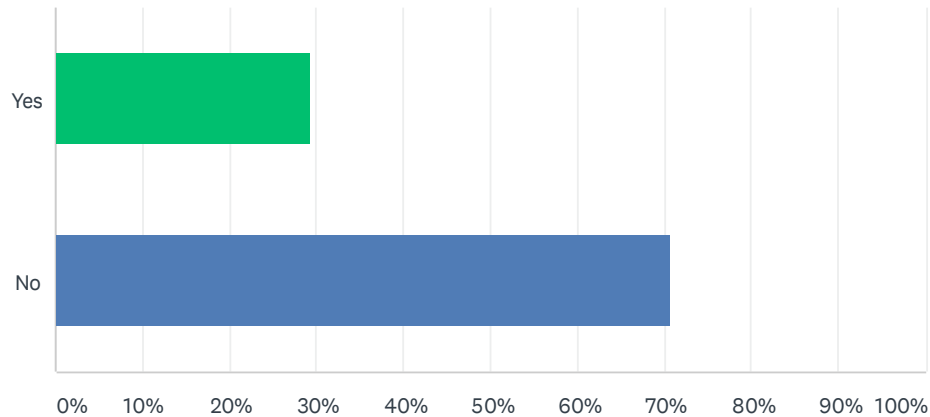
Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	85.37%	35
No	14.63%	6
TOTAL		41

Q10 Are you concerned about your own mental health?

Answered: 41 Skipped: 0

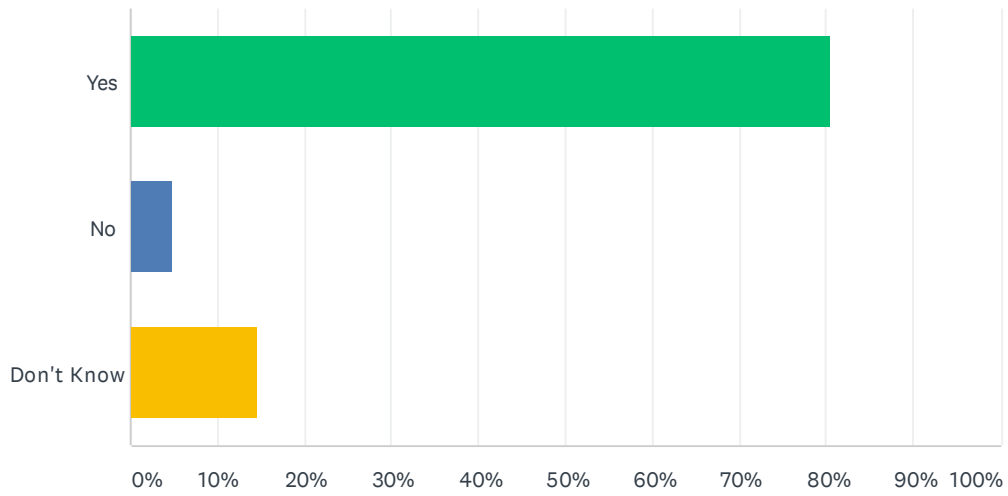


ANSWER CHOICES	RESPONSES	
Yes	29.27%	12
No	70.73%	29
TOTAL		41

#	IF YES, WHY?	DATE
1	The guidelines are confusing and changing frequently. The isolation even in the work place	6/12/2020 8:19 AM
2	inadequate staffing, if we have positive employees this will fall on me to complete the jobs that those who are positive are assigned. I have staff who state that if we do have an outbreak they will not work. So pretty much I can not get sick!	6/11/2020 12:02 PM
3	stress, long hours, fear of litigation, risk of spreading the disease	6/9/2020 4:28 PM
4	Everything is so negative, its' like we've forgotten to play and have fun - but it's dangerous, so we don't do it.	6/9/2020 3:37 PM
5	Social interaction is important. Better able to work together when we can have in person training.	6/9/2020 3:16 PM
6	The rules change daily depending on which webinar or call that you are participating in. It is really difficult to keep up and to keep all of the staff informed. The bottom line is we need to practice excellent hand hygiene, wear a mask when at work and out in public and practice social distancing. This is the best way/only way to avoid getting COVID and to avoid spreading it. The rules for long term care are ridiculous and the re-opening phases are going to be impossible to meet. By the time we are able to reach phase 3 we will be facing the next round of COVID and will most likely have to step back a phase or two to accommodate that situation. The staff leave work and go to the grocery store and are able by state rules to go to a movie, to a restaurant, shopping, etc. Then they come to work and are screened and wear PPE to work with the residents. How is this any different than allowing the residents family members to come to visit in a designated area during set times? They will practice hand hygiene, be screened, wear PPE just like the staff. We are frustrated.	6/9/2020 3:08 PM
7	There is no way that healthcare administrators and administrative nurses can continue to keep up at this pace for much longer.	6/9/2020 3:00 PM
8	very stressful	6/9/2020 2:59 PM
9	It is stressful	6/9/2020 2:57 PM

Q11 Does your direct care staff now have access to the child care they need?

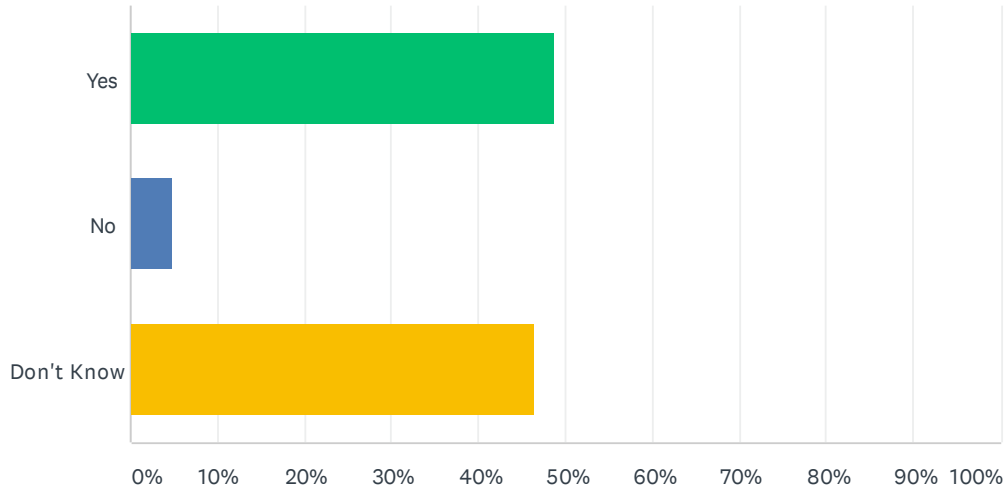
Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	80.49%	33
No	4.88%	2
Don't Know	14.63%	6
TOTAL		41

Q12 Is your direct care staff able to afford the child care they need?

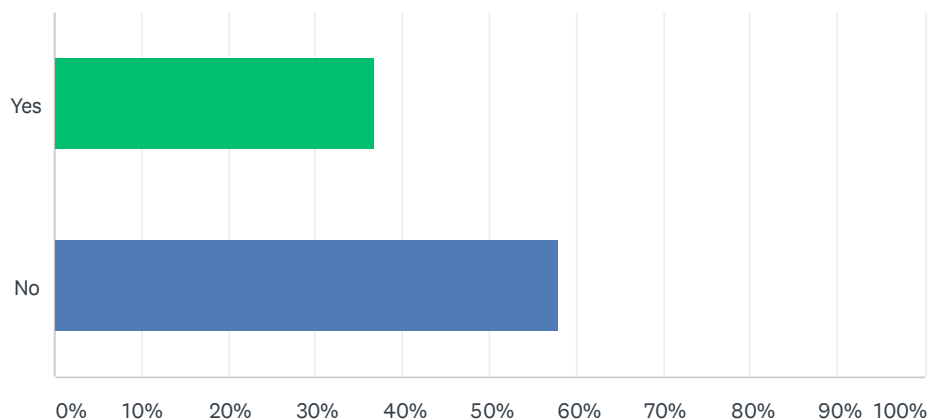
Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	48.78%	20
No	4.88%	2
Don't Know	46.34%	19
TOTAL		41

Q13 If you are a nursing home provider, do you have concerns about reopening?

Answered: 38 Skipped: 3

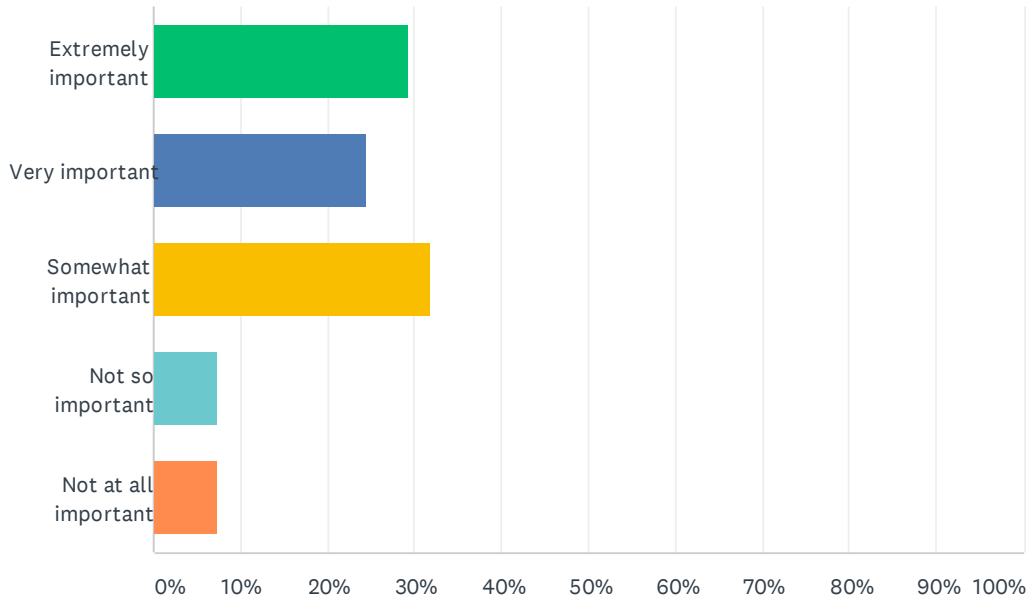


ANSWER CHOICES	RESPONSES	
Yes	36.84%	14
No	57.89%	22
TOTAL		38

#	IF YES, WHY?	DATE
1	NA	6/12/2020 8:19 AM
2	I believe that the guidance isn't exactly the "opening" the tenants and families want. Also I believe that it just opens the doors for an outbreak to happen faster and easier.	6/11/2020 12:02 PM
3	Not Applicable	6/10/2020 9:05 AM
4	NA	6/9/2020 8:30 PM
5	NA	6/9/2020 4:40 PM
6	Concerned for outsiders not following necessary protocols to protect my residents	6/9/2020 4:34 PM
7	risk of introducing the virus	6/9/2020 4:28 PM
8	Covid positive cases are increasing in our county. Bars opening and hearing stories of no social distancing.	6/9/2020 3:56 PM
9	Dangers of a second wave of illness running through the country, area, chance of repeat community spread	6/9/2020 3:37 PM
10	Our area is still peaking and we are at higher risk now than we ever have been.	6/9/2020 3:00 PM
11	We have had no confirmed cases up to this point and we're worried that someone may be a carrier and not realize it when they come to visit a loved one and bring into our facility.	6/9/2020 2:46 PM
12	still not safe for the most vulnerable , numbers still rising in our county	6/9/2020 2:43 PM
13	Concerned about asymptomatic people who still may be able to spread the virus.	6/9/2020 2:41 PM
14	safety liability	6/9/2020 2:40 PM
15	WE have stayed COVID free so far and reopening has me concerned that we may have visitors introduce it into the facility	6/9/2020 2:36 PM

Q14 How important is it to you as an employer that a permanent record of the various training and certifications that your direct care staff receive are maintained at the state level and follow the worker from one level of care/support setting to another?

Answered: 41 Skipped: 0



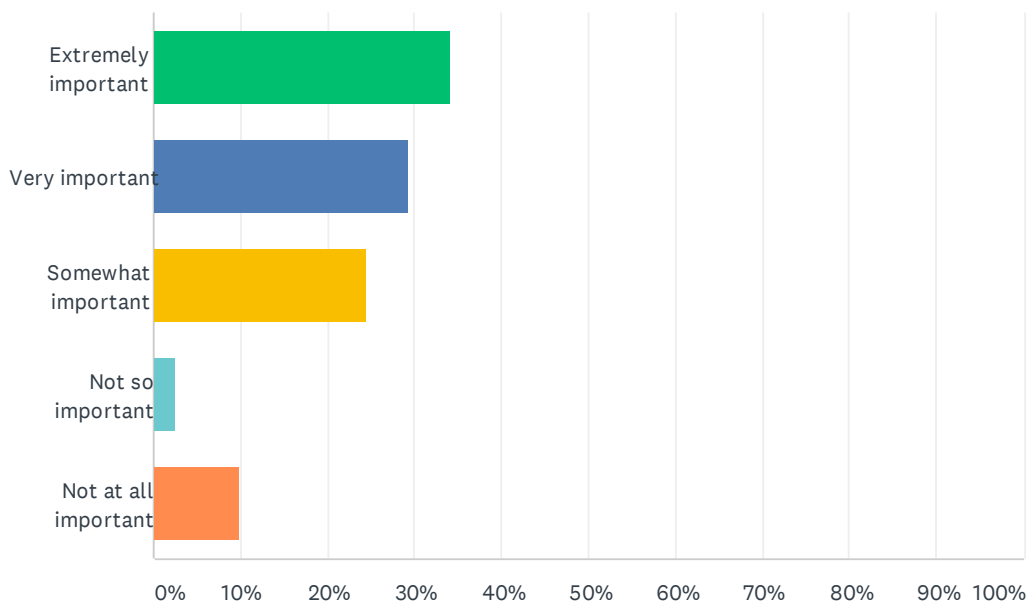
ANSWER CHOICES	RESPONSES	
Extremely important	29.27%	12
Very important	24.39%	10
Somewhat important	31.71%	13
Not so important	7.32%	3
Not at all important	7.32%	3
TOTAL		41

Employer Survey: Give Us 5 COVID-19 Follow-up

#	PLEASE EXPLAIN.	DATE
1	just to get an understanding of what their knowledge base is.	6/11/2020 12:02 PM
2	Nice to not have to track down the records when there is a new employee.	6/10/2020 9:05 AM
3	That would be so beneficial!! And such a time saver!	6/9/2020 3:37 PM
4	This would help speed up the on-boarding process and all them to start working the floor sooner. It would also help employers spend less time trying to look up documents that they were unable to keep track of because of their home life or lack of resources or education.	6/9/2020 3:00 PM
5	As an employer it would be nice to have one spot to be able to go to when doing on-boarding of new employees.	6/9/2020 2:58 PM
6	Sometimes I think these employees have to sit through the same trainings multiple times a year because they switch jobs frequently (they know they are in demand).	6/9/2020 2:46 PM
7	documentation of needs	6/9/2020 2:40 PM
8	I think it is difficult to make this happen because a lot of facilities won't give staff these documents after they quit their job	6/9/2020 2:36 PM

Q15 How important is it to you as an employer that your direct care staff be able to maintain their certification and/or eligibility to work through a state approved continuing education standard?

Answered: 41 Skipped: 0



ANSWER CHOICES	RESPONSES
Extremely important	34.15% 14
Very important	29.27% 12
Somewhat important	24.39% 10
Not so important	2.44% 1
Not at all important	9.76% 4
TOTAL	41

#	PLEASE EXPLAIN.	DATE
1	I want top quality people and not someone who has a bad rap sheet.	6/11/2020 12:02 PM
2	It alleviates extra work for me.	6/10/2020 9:05 AM
3	It would make it easier during the orientation process to know what classes/certifications they have had in the past to know what we need to have them cover before starting on the floor.	6/9/2020 2:46 PM
4	to continue to stay updated	6/9/2020 2:40 PM
5	It would make it a lot easier to track	6/9/2020 2:36 PM

Q16 At this point in time, what would you as a provider, like for state leaders to know about your needs specific to COVID-19?

Answered: 34 Skipped: 7

Employer Survey: Give Us 5 COVID-19 Follow-up

#	RESPONSES	DATE
1	It is a challenge to meet the needs of our patients with the decreasing revenue that we rely on for supplies and payroll.	6/12/2020 8:19 AM
2	sure	6/11/2020 4:56 PM
3	absolutely	6/11/2020 12:02 PM
4	There needs to be more trainings and better preparedness for a pandemic	6/10/2020 9:05 AM
5	Please continue to think through the rate structure so we can pay our front line staff in care center settings and all congregate settings better.	6/10/2020 8:34 AM
6	na	6/10/2020 7:26 AM
7	What about detection of the virus.	6/9/2020 9:57 PM
8	When we can start Adult Day Services back up and what it will look like. What the requirements will be, etc.	6/9/2020 8:30 PM
9	Our needs are related to the residents we care for. They are used to going lots of places. We are a small facility and when hospitalized our residents will say "I want to go home" We would like them to be able to do activities and assist them with being safe and practicing social distancing. It is hard for them to understand why they cannot go with what is being seen on their televisions. We are doing many things but not going is very difficult and technology is not really something they think of as going or visiting. Many people do not do well in their homes and are placed in homes with supports/leisure activities as MOST ALL PEOPLE do not do well with isolation.	6/9/2020 5:53 PM
10	We need to work towards the goal of opening fully for the sake of our residents and their mental health.	6/9/2020 4:55 PM
11	Concerns with ongoing PPE	6/9/2020 4:40 PM
12	That their support and encouragement are important.	6/9/2020 4:35 PM
13	providing necessary testing equipment to test on a regular basis	6/9/2020 4:34 PM
14	costs are exponential; revenue is negatively impacted; residents are deteriorating emotionally and cognitively due to restrictions; we need ppe to be provided consistently; we need to be protected from litigation; everyone needs to understand nursing homes are structured on a social model, not a medical model --- we can not truly isolate as in a hospital --- we are mandated to provide a homelike environment --- we are taught to not only respect resident rights, but to advocate for them. Covid 19 has taken away so much from our residents and we are continually asked to "do more" that takes more away from them. It is heartbreaking.	6/9/2020 4:28 PM
15	I wish that small (8-bed) ICF/ID providers were not being grouped with the recommendations provided to nursing homes/Long-Term Care.	6/9/2020 4:07 PM
16	COVID has heaped so much more record keeping, reporting, paperwork and stress to this job.	6/9/2020 3:56 PM
17	Never had enough PPE at the beginning and it is still Not the best. everyone is concerned about the Hospital workers but no one says anything about the Nursing Homes or Assisted Living staff and Wuhan Corona gets in here..... it is Deadly to our population!!! and our STAFF has kept it out!!	6/9/2020 3:50 PM
18	If you're going to test, then test appropriately, with accurate tests and assaying systems. Test everyone who wants it, because it's only through testing you find out who has it and stop the cycle of infection.	6/9/2020 3:37 PM
19	My company provides portable x-ray. We do not believe that the time or expense involved in baseline and ongoing testing of asymptomatic x-ray and ultrasound techs that have limited exposure to patients and who wear appropriate PPE is necessary or justified.	6/9/2020 3:17 PM
20	Costs are increased due to PPE and very hard to hire and train staff per guidelines in place.	6/9/2020 3:16 PM
21	I want them to understand that by re-opening the state and not re-opening long-term care they are doing a great in-service to our elderly population. The cost of the re-opening plan is more than any long-term care facility can afford. I also think that it is ridiculous that not only did we have an off site infection control survey (which was understandable I guess in order for DIA to	6/9/2020 3:08 PM

Employer Survey: Give Us 5 COVID-19 Follow-up

establish a baseline of what facilities are and are not able to do with limited resources, etc.) but now they want to come out in person and do another infection control survey? They are threatening denial of payment and heavy fines, especially if you haven't been absolutely perfect in the past and have had an infection control issue (which we have not had.) We are doing the best that we can. We do not need this extra stress. It is taking away from the time that we have to provide care and comfort to our residents who are missing their families and the "normalcy" of the way things were.

22	Our emergency manager is a jerk and very difficult to deal with. We have been yelled at and shamed when making efforts to obtain PPE for our facility. We have been told that we are only trying to get a free ride and that we are not a priority but our first responders are. When we ran into a staffing crisis, the resources we were provided with did not respond for weeks and when they did they were unable to help. When we reached a point of crisis the reporting felt like a waste of time because no one was able to do anything to help us anyways and that valuable time could have been spend caring for patients rather than filling out several forms with the same information several times a day.	6/9/2020 3:00 PM
23	NA	6/9/2020 2:59 PM
24	That isolation is not good for : residents, families or staff.	6/9/2020 2:59 PM
25	As a small rural not for profit hospice we just want to advocate for our patient's and families. Protect them while maintaining not only their physical but mental well-being. I would like to see the telehealth variances continue post this pandemic so that we could have this as an option during the flu and RSV seasons. This would help considerably in decreasing the spread of other virus.	6/9/2020 2:58 PM
26	I feel some of the restrictions are to much	6/9/2020 2:57 PM
27	we are not receiving money at this time since participants are not allow to come	6/9/2020 2:55 PM
28	We are a facility (NF and AL) that have had no COVID in our buildings but the state leaders don't seem to cover our types of buildings, they only talk about the facilities with outbreaks and make it seem like it is ALL facilities when it is not.	6/9/2020 2:46 PM
29	LTC is an awful job at the moment and when state comes to survey it will only get worse. this is a virus that can not be stopped in community yet we are suppose to stop it in a facility and/or not allow it to enter building... unrealistic	6/9/2020 2:43 PM
30	NO	6/9/2020 2:41 PM
31	be consistent too many inconsistencies	6/9/2020 2:40 PM
32	n/a	6/9/2020 2:40 PM
33	More testing available in the rural communities.	6/9/2020 2:39 PM
34	We are staying on top of this through Iowa Health Care Association	6/9/2020 2:36 PM

Q17 What is the one thing that drives you crazy about the pandemic?

Answered: 34 Skipped: 7

Employer Survey: Give Us 5 COVID-19 Follow-up

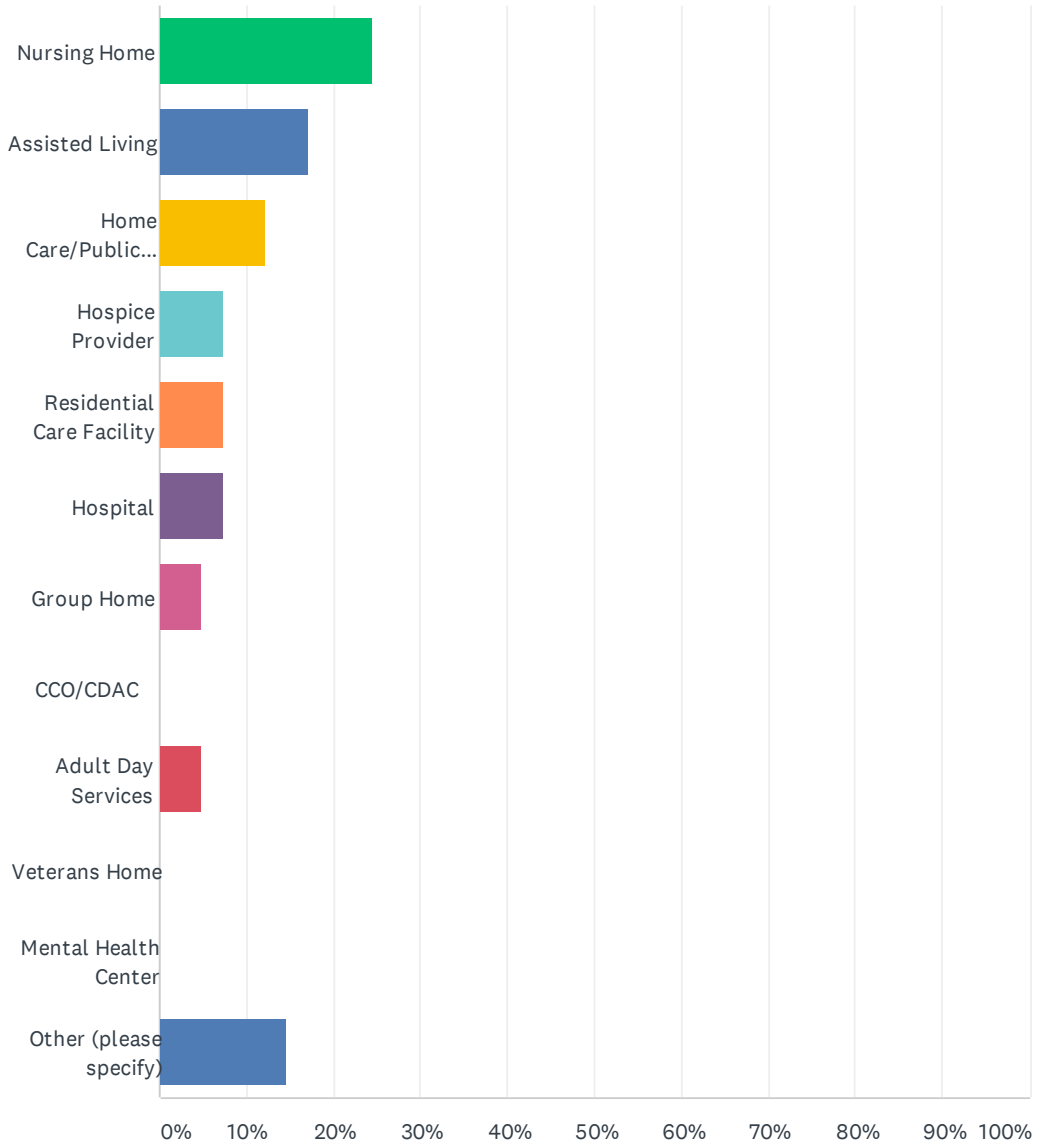
#	RESPONSES	DATE
1	the ever changing guidelines	6/12/2020 8:19 AM
2	Constant changing requirements	6/11/2020 4:56 PM
3	The different stories the media/Governors/president are giving. I feel that the whole story isn't out there, there is a lot being covered up by government due to the economy. I just want everyone to be on the same page and give a honest answer.	6/11/2020 12:02 PM
4	people continue to go to work sick and not practicing social distancing	6/10/2020 10:41 AM
5	Not being able to care properly for our patients in facilities	6/10/2020 9:05 AM
6	The media hype. Not sure that the deaths are all because of COVID or COVID added to an existing condition.	6/10/2020 9:05 AM
7	Isolation of seniors	6/10/2020 7:26 AM
8	It's like fighting an invisible war with no weapons, just negative consequences.	6/9/2020 9:57 PM
9	The miss information and people believing information that isn't factual.	6/9/2020 8:30 PM
10	The uncertainty	6/9/2020 7:37 PM
11	While this virus is a mystery, there has been a lot of media coverage about the deaths in long term care. I would like to see some discussion/publicity as to the % of people we lose who have underlying health issues and die as the result of influenza each year. As with any other congregate settings- entertainment/restaurants/health care the risk for people with underlying health issues raises the risk factor. Too many people not practicing social distancing and wearing masks in public places. Businesses catering older people and providing special shopping hours for them has been wonderful! It is amazing the % of older people following the recommendations. The media coverage to people in health care going the extra mile is also refreshing! It is tough for the people we care for and the people in health care! Thanks for asking!	6/9/2020 5:53 PM
12	Having to wear PPE and trying to explain to our residents why they can't see their loved ones.	6/9/2020 4:55 PM
13	all of the uncertainty	6/9/2020 4:40 PM
14	The long hours!	6/9/2020 4:35 PM
15	people in the public not understanding what is necessary	6/9/2020 4:34 PM
16	Inconsistent messaging from authorities.	6/9/2020 4:28 PM
17	Individuals and staff are going stir-crazy not being able to go out in the community, have visits from family members/friends and/or go on home visits.	6/9/2020 4:07 PM
18	No end in sight	6/9/2020 3:56 PM
19	No one gives SNFs a thought till we have a couple deaths and then every media outlet is in our Parking Lot	6/9/2020 3:50 PM
20	So many different standards, rules, waivers, recommendations, with no clear cut guidance on how to avoid being penalized into nonexistence for caring for the most vulnerable population affected by COVID.	6/9/2020 3:37 PM
21	Not being able to purchase needed bleach free disinfectant wipes to clean our sensitive digital diagnostic equipment between patients.	6/9/2020 3:17 PM
22	Too many different state and federal agencies coming out with different protocols.	6/9/2020 3:16 PM
23	All of it!	6/9/2020 3:08 PM
24	That the IDPH, the local department of public health, 211, and our emergency managers don't talk to each other. That each time we called someone for help the next person or department gave us a different answer. That after we spend hours hunting down and making masks we could not use them, that after we sent hundred of dollars and hours hunting for N95 masks with respirators because they were supposed to be the best, we were told that they were no safe to use around covid patients. That no one can give anyone clear guidance.	6/9/2020 3:00 PM

Employer Survey: Give Us 5 COVID-19 Follow-up

25	constant changes in direction	6/9/2020 2:59 PM
26	Not feeling like we can go or do anything. We come to work and go home, and repeat	6/9/2020 2:59 PM
27	The media hype to scare people into submission! At the end of the day-we all are going to die. It is the final act of life. All of us want to live our lives responsibly and not in fear!	6/9/2020 2:58 PM
28	Isolation	6/9/2020 2:57 PM
29	we were not better prepared for something like this to happen we prepare all the time for "what if " stuff and this wasn't thought about	6/9/2020 2:55 PM
30	Stress over trying to keep my residents, myself and my staff healthy. The depression I see with my residents not able to see their families except through a window or over the phone (Face Time).	6/9/2020 2:46 PM
31	Wide spectrum..from not caring to overcaring.	6/9/2020 2:41 PM
32	Inconsistencies	6/9/2020 2:40 PM
33	unknown transmission	6/9/2020 2:40 PM
34	how it has changed the lives of our residents, they can't eat with their friends in a dining room setting and they can't enjoy group activities	6/9/2020 2:36 PM

Q18 Which best describes your organization:

Answered: 41 Skipped: 0



Employer Survey: Give Us 5 COVID-19 Follow-up

ANSWER CHOICES	RESPONSES	
Nursing Home	24.39%	10
Assisted Living	17.07%	7
Home Care/Public Health Entity	12.20%	5
Hospice Provider	7.32%	3
Residential Care Facility	7.32%	3
Hospital	7.32%	3
Group Home	4.88%	2
CCO/CDAC	0.00%	0
Adult Day Services	4.88%	2
Veterans Home	0.00%	0
Mental Health Center	0.00%	0
Other (please specify)	14.63%	6
TOTAL		41

#	OTHER (PLEASE SPECIFY)	DATE
1	Hospice	6/10/2020 9:05 AM
2	Care Center, Memory Care AL, AL and IL	6/10/2020 8:34 AM
3	Intermediate Care Facility/Intellectual Disabilities	6/9/2020 4:07 PM
4	CCRC, Nursing Home, Memory Care, Assisted Living and Independent Living	6/9/2020 3:50 PM
5	PORTABLE X-RAY AND & ULTRASOUND PROVIDER	6/9/2020 3:17 PM
6	Nursing Facility and Assisted Living	6/9/2020 2:46 PM